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VW Elsa Newsletter



Das Auto.

Edition 64: December 2, 2013

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ElsaPro Tip – “Save” Your Job

Don't forget to hit the save button after submitting a VIN in ElsaPro! A job is not officially created until either the *Save* button is clicked or an infomedia button is clicked.

Caution: Clicking a link on the system menu will display vehicle info, but will NOT save the job.

For more detail, a Job Aid has been published on ServiceNet under *Technician References* > *ElsaPro Job Aids* > [ElsaPro Saving Your Job](#)

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Technical Bulletins

44 13 06 - 2031087 Supersedes T.B. V441305 dated October 24, 2013 to remove alignment overview and applicability, plus changing PID from 44485 to 4440. For information on Alignment, please see Tech Tip 44 13 03 – Alignment Overview.

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2013–2014	All	All	All	All

Vehicle Drift-Pull

This Technical Bulletin provides information on improving vehicle drift/pull using selective tire placement. The information provided is based on the Hunter GSP9700 with StraightTrak® (VAS 6230x) and John Bean RFV2000 with OptiLine® (VAS 6311A) diagnostic balancer. The diagnostic procedures for selective tire placement, to improve vehicle drift/pull, will require the use of one of the diagnostic balancers previously mentioned.

Production Solution: Extensive analysis was conducted by Volkswagen for concerns of vehicle drift/pull and it has been determined that this condition is NOT caused by any production issues with the vehicle's steering or suspension systems. The main contributors for concerns of vehicle drift/pull are tire pull and road surface tilt (road crown). The information provided in this bulletin will assist the technician optimize the straight ahead tracking of the vehicle for customer satisfaction.

Pending Service Solutions

PSS – 2035733/1 Jetta Hybrid Stationary Vehicle Displayed

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta Hybrid SE	2013–2014	1.4L CNLA	All	All	All

Hybrid SE premium VIII touchscreen radios display “stationary vehicle” image while driving and image locks on display screen. The image can be cleared by completely shutting vehicle down and restarting. This is not a drivability concern and has no effect on vehicle performance. This issue is currently under investigation, service solution pending.

Production Solution: Enhanced software under development.

PSS - MIL ON, DTCs P0420 and or P0430 Stored in ECM Fault Memory (2035477/1)

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Touareg	2007–2009	3.6L BHK	All	All	All
Catalyst monitoring too sensitive. Production Solution: Enhanced software.					

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Tech Tips

20-13-04TT - MIL ON with DTCs P2400, P2404			
Model(s)	Year	Eng. Code	Trans. Code
Touareg	2011–2014	3.6L	All
<p>For concerns of MIL ON and P2400/P2404. This can be caused by the change over valve on the water pump. The water pump has a vacuum controlled servo to control the flow of coolant. If the diaphragm fails, coolant can get into the vacuum supply line for the LDP pump. Vacuum test the port on the water pump. If it will not hold vacuum, replace the water pump and the vacuum supply line as necessary and retest operation.</p>			

87-07-96TT - Pollen Filter Removal			
November 29, 2013: Update to information.			
Model(s)	Year	Eng. Code	Trans. Code
New Beetle	2007–2011	All	All
<p>From mid-2007 through 2011, the New Beetle was produced without the pollen filter. In its place is a black screen that will only need to be cleaned periodically at service intervals.</p>			

72-10-04TT - Child Seat Anchor Covers			
November 29, 2013: Update to information.			
Model(s)	Year	Eng. Code	Trans. Code
Touareg	2011–2013	All	All
<p>The child seat anchor covers should only be used when a child seat will be installed into the vehicle. When not used the covers should be stored for possible future use in the glove box or center console area. (See diagrams in Tech Tip)</p>			

**28-08-02TT - Key Cannot Be Removed from the Ignition when the
Transmission is in PARK**

November 29, 2013: Update to information.

Model(s)	Year	Eng. Code	Trans. Code
Jetta, A5	2005>	All	All

If a customer comments that the key **cannot** be removed from the ignition when the transmission is in PARK or that the PRND12 is not reading correctly in the MFI, DO NOT replace the ignition switch, lock cylinder, or lock housing assembly. Instead, be sure the Ignition lock solenoid is working properly and/or check that the N376 (**called the "catch"**), is connected to the lock housing. In some cases you may get a fault code 00194 009 Ignition key removal from lock open circuit/ short to earth.

Use MVB 5 in address word 16-Steering Column Electronics for an aid in diagnosis. **Please be certain to use the VIN in ETKA to obtain the latest part number(s) available.**

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Campaigns

No new campaigns this week.

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Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: ywoa.workshopinformation@vw.com

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