



Das Auto.

Warranty Information

Policies and Procedures Bulletin

Number: VWP-13-20

**Subject: Revision to Warranty Policies and Procedures Manual
Section 3.64 *Transmission Repair vs. Replacement*
(US Dealers)**

Date: Sept. 10, 2013

This document modifies the
Volkswagen Warranty Policies
and Procedures Manual.

This Warranty Bulletin details a revision made to Section 3.64 *Repair vs. Replacement* of the *Warranty Policies and Procedures Manual*. Previously all transmission repairs or replacements were required to have a completed *Transmission Repair vs. Replacement Worksheet*. The revised policy only requires the worksheet for 62TE (Routan), AG4, and all manual transmissions. The revised policy is stated below.

“Additionally, 62TE (Routan), AG4, and all manual transmission repairs or replacements are required to have an estimate of the warranty repair costs vs. the replacement costs for the failed transmission using the *Transmission Repair vs. Replacement Worksheet*.”

This revision will be incorporated into the next update of the *Manual*.

Questions

For any questions regarding this bulletin, please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.