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VW Elsa Newsletter



Das Auto.

Edition 55: September 30, 2013

Content

- [Elsa / ODIS Feedback Process](#)
- [Feedback Corner](#)
- [Technical Bulletins](#)
- [Pending Service Solutions](#)
- [Tech Tips](#)
- [Campaigns](#)
- [Updates](#)
- [Suggestions](#)



Elsa / ODIS Feedback Process

The Service Information team would like to thank you for continuing to submit your feedbacks. Each feedback is reviewed by the proper team and then addressed by the subject matter expert. We would like to make everyone aware of the two different feedbacks systems.

Elsa Feedbacks: Please continue to send in Elsa-related feedbacks using the Feedback button on the top toolbar in Elsa. This is for anything related to Repair Manuals, Wiring Diagrams, Campaigns, Updates, Tech Tips, etc.

ODIS Feedbacks: Please use the Feedback option under the Help arrow and then select the Support tab which will launch a window to enter your information for your feedback. Make sure your email outbox is configured properly to use this feature. If you have issues, please contact your dealership's IT support. This allows for the Workshop Technology team to track and accurately diagnosis your issue related to the ODIS system.

Following this process will allow for a better and quicker feedback resolution. Thanks for your continued support and please continue to submit feedbacks.

[Back to top](#)

Feedback Corner

This week's feedback is from Neal regarding a 2012 CC Wiring Diagram. He states:

"The wiring diagram for the throttle valve control module is incorrect. When viewing the diagram, T6as pin 4 and 6 are the correct color wires but when testing from the ECM the pins are backwards. T60 pin 44 and 24 do not match pins T6as 4 and 6."

This feedback was reviewed by the Service Information team and is currently being fixed in Elsa. We really appreciate Neal sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
18	18	6

*Please note that this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800) 678-2389.

[Back to top](#)

Technical Bulletins

00 13 04 - 2034407 Choosing Service Numbers – Transmission and Drivetrain

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All except Routan	2012–2014	All	All	All	All

To ensure that customer concerns are being properly addressed, please reference the following information for examples of the Service Numbers available for customer concerns/technician findings. Proper Service Number usage will ensure customer concerns/technician findings are properly addressed allowing for more accurate and timely repair information, Required Vehicle Updates and Technical Bulletins.

Clutch-Related Service Numbers

If the customer is experiencing clutch related issues and the concern is found to be within the clutch components, please use the following Service Numbers below.

Example: there is a noise during clutch operation and the throw-out bearing is deemed faulty. Replace the throw-out bearing and use Service Number 3045 for warranty submission **not** 3056 or 3005. This will allow Volkswagen to clearly identify the cause of the failure.

Production Solution: Information only.

26 13 05 - 2031583 Supersedes T.B. V261304 dated August 15, 2013 to update Golf labor operation time units.

MIL ON - DTC's P047F, P0477, P048A, P048B, P048C or P0401 Stored in ECM Fault Memory

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta, Jetta Wagon	2009	2.0L TDI (CBEA, CJAA)	All	All	All
Jetta Sedan, Golf, Jetta SportWagen	2010–2012	2.0L TDI (CJAA)	All	All	All
Passat	2012	2.0L TDI (CKRA)	All	All	All

MIL ON - DTC's P047F, P0477, P048A, P048B, P048C or P0401 Stored in ECM Fault Memory.

Production Solution: Improved parts introduced into production.

**96 13 01 - 2026177 Supersedes TB V961205 dated May 5, 2012 to include additional models and model year applicability.
Keyless Entry Inoperative after Access / Start (KESY) Module Replacement**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Eos, Golf, Golf Wagon, GTI, Jetta, Jetta SportWagen, Tiguan	2011–2014	All	All	All	All
Passat, Beetle	2012–2014	All	All	All	All
Beetle Convertible	2013–2014	All	All	All	All

The Access/Start (KESY) module service parts are programmed incorrectly, resulting in a lack of functionality.

Production Solution: Not applicable.

Pending Service Solutions

No new pending service solutions this week.

[Back to top](#)

Tech Tips

**87-09-03TT - 1.8L and 2.0L (Except Engine Code BBW), Fan Module J293
Pinout Chart**

September 27, 2013: Update to Information.

Model(s)	Year	Eng. Code	Trans. Code
Golf, Jetta, New Beetle	2000–2004	1.8L and 2.0L (Except Engine Code BBW)	All

See Tech Tip

24-13-05TT - (Vehicles built before 5/17/2012) Squeaking Noise Coming from the Engine at Idle

Model(s)	Year	Eng. Code	Trans. Code
Routan	2012	All	All

The customer may hear a squeaking noise at idle. This may be caused by the PCV valve. The valve is mounted to the right rear cylinder head (Exhaust Camshaft). The rear of the Camshaft boss (FIG 1-1), rides on the inside diameter of the PCV valve seal (FIG 1-2).

There is a centering boss internal to the valve that may be causing the "squeaking" noise as it comes in contact with the boss.

**44-10-01TT - Tire Pressure Monitoring System
September 27, 2013: Update to Information.**

Model(s)	Year	Eng. Code	Trans. Code
Jetta, Tiguan, GTI, Golf	2011-2013	All	All

The TPMS system on the MY vehicles listed above, is now an indirect type system. There are no sensors in the wheels as on previous models. There is no separate TPMS module, as all functions are part of the ABS module and monitored through the ABS sensors. *For more information on the system, see the May edition of Tech Talk on VwWebsource*

[Back to top](#)

Campaigns

No new campaigns this week.

[Back to top](#)

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: vwqa.workshopinformation@vw.com

[Back to top](#)

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