Retail Operator General Manager	Sales New Motorcycles	Sales Pre-Owned Motorcycles	Business Manager (F&I)	Service	Parts & Accessories	Administration
Date: September 2013 Bulletin # 62 002 13 (028)		Source: SI 25/2013 Name: Shawn McLean Title: Service & Technical Manager Phone: 201-307-4131				

BMW Motorrad USA

Service Information Bulletin

Subject: **Speedometer**

Models: R 1200 GS (K50, 0A01, 0A11)

Details: BMW Motorrad has ascertained that on account of production process, the needle of the speedometer can turn out of position on its shaft. If this happens the needle is no longer in its zero position after the ignition has been switched off.

Vehicles affected: This fault can occur on R 1200 GS (K50, 0A11) models manufactured before May 27, 2013.

Example of Speedometer needle not in zero position

Production Solution: As of May 27, 2013 instrument panels with needles from an improved production process have been installed in series production.

Aftersales solution: In the event of a verified customer complaint, install a new instrument panel. See the latest RSD DVD (Repair and Service Data BMW Motorrad) for descriptions of the work items.

Warranty Information: The repair described in this bulletin is covered under warranty using the temporary defect code listed below until **December 31, 2017**.

Warranty:	**Defect code**:	62 12 90 18 00	Speedometer faulty
	Labor code:	62 11 199	Replacing instrument cluster without testing software / programming), see RSD for FRU amount
		61 00 502	Testing software, see RSD for FRU amount
		61 00 510	Programming control units of vehicle (along with testing software), see RSD for FRU amount
	Part numbers:	See ETK/EPC	Instrument panel

Contact: Service and Technical Manager

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