



This Service Information bulletin supersedes SI B62 05 13 **dated May 2013.**

NEW designates changes to this revision

SUBJECT

Head-up Display: Navigation Information Is Not Displayed

MODEL

F30

F31

Produced from July 2012 to February 2013

with

Option 610 (Head-up Display)

and

Option 6WA (Instrument panel with extended scope)

SITUATION

The navigation system information (turn advice – arrow view) is no longer displayed on the Head-up Display (HUD).

Turning the ignition on and off doesn't resolve the issue.

CAUSE

Application error between the instrument cluster and the Head-up Display

CORRECTION

Do not replace the instrument cluster or HUD.

1. Perform a vehicle test using the latest ISTA diagnostic software. Complete all test modules related to any faults stored in the instrument cluster.

If there are no faults stored or the test modules do not identify a root cause of the situation, proceed to step 2.

Note: When the ISTA system message displays: "Battery voltage only "XX.XX" V. Please connect charger." Please note the displayed battery voltage reading in the repair order comments section. This documentation is not necessary when part of an approved Technical Service repair procedure; the battery charger is required to be attached before performing the Vehicle Test.

2. Reprogram the vehicle using ISTA/P 2.49.2 or later.

New integration level: F020-13-03-503 or higher

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty or the BMW Certified Pre-Owned Program.

Defect Code:	NEW 62 11 17 11 00	
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)
and if necessary, also		
61 21 528	Refer to KSD2	Charging battery
and		
61 00 730	Refer to KSD2	Programming/encoding control unit(s)

Labor operation code 00 00 006 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the “Search” button, and then enter the applicable flat rate labor operation in the FR code field.

If a control module was working properly and/or had no related faults stored prior to vehicle programming and it fails to program correctly or requires initialization, this additional work must be claimed with separate labor operations under the defect code listed above; refer to KSD2.

Other Repairs

If performing other ISTA diagnostics and the related test plans results with **eligible and covered work**, claim this work with the applicable defect code and labor operations listed in KSD2.

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