

October 2013 Warranties

SUBJECT

CBS: Mileage and Time-based Maintenance Services Intervals

MODEL

All

INFORMATION

The Condition Based Service maintenance intervals for the engine oil and vehicle check are based on mileage and time.

Service task	Service status	Service Counter	Remaining/Due in	Include range
Engine oil			##,##0 mi / MM/YYYY	2,001 mi
Vehicle check			##,##0 mi / MM/YYYY	2,001 mi

The ISPA Light "Service status" field will display "Recommended" or "Due" when the "Include Range" mileage or "Due in" date threshold is reached.

The "Include range" is the mileage-based "service window." When the "Remaining" mileage is equal to or less than 2,001 miles, perform the service and reset the CBS data.

The engine oil service "Due in" date is based on either a 24-month or 12-month interval. The 12-month interval applies to N16/N18 MINI vehicles produced on or after March 1, 2012.

The vehicle check service "Due in" date is based on a 48-month interval.

SITUATION

The ISPA Light application **is not** calculating and displaying the time/date-based "service window" or "Recommended" period.

As a result, a vehicle may return to your dealer soon after a workshop visit because one or both of these services show "Due."

This bulletin provides a procedure to handle this situation.

PROCEDURE

For the engine oil and vehicle check maintenance services:

- When the "Remaining" mileage is greater than 2,001 miles; and
- If one or both of these services will be due within the next month:

Perform the service(s) and reset the CBS data even though the Service status field is not displaying

"Recommended" or "Due."

Example – If the current repair date is 10/3/2013:

Compare the current repair date's "month and year" (10/2013) against the maintenance service "Due in" dates (11/2013) in ISPA Light.

• If the difference is one month, perform the service and reset the CBS data.

Service task	Service status	Service Counter	Remaining/Due in	Include range
Engine oil			2,500 mi / 11/2013	2,001 mi

Note: For the Annual Low-mileage Engine Oil Change procedure, refer to SI M01 02 03.

WARRANTY INFORMATION

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