

From: [Broadcast Messaging System](#)
To: [DL-BMS_Message_Monitors](#)
Subject: N14 Timing Chain Tensioner Service Action
Date: Friday, October 18, 2013 1:24:50 PM

Publish Date: October 18, 2013
From: Technical Service
Expiration Date: November 01, 2013

DCSnet Message
Important



Subject: **N14 Timing Chain Tensioner Service Action**

Message Recipients: MINI Service Managers, Parts Managers, Motoring Advisors, Shop Foremen

A service action to check the N14 timing chain tensioner/chain has been released. Refer to M11 04 13 in TIS for repair instructions, parts and warranty information.

Notification letters advising customers to schedule a service appointment will be mailed this week.

An initial supply of the repair kit has been shipped to each dealer. The repair kit does not include the one-time use camshaft and crankshaft bolts or the profile gasket set. These parts are only needed if the results of the checking procedure indicate replacement of the timing chain.

The supply is limited and orders should only be placed for a scheduled service appointment. Orders should not be placed for more than 10 repair kits (or associated small parts) at a time, as they are not needed on all vehicles and the labor involved is approximately 5.5 hours.

There is enough stock on order with Germany, that if dealers order accordingly a backorder situation can be avoided.

Refer to the attached Q&A for answers to questions that customers may have.

Sincerely,

Technical Service

Attachments:

[MINI_Q_A\[8111501d\].pdf](#)
 [MINI_N14_Letter\[8111501c\].pdf](#) [MINI_Q_A\[8111501d\].pdf](#)
 [MINI_N14_Letter\[8111501c\].pdf](#)

Recipients: MINI Passenger Cars, Service, All Regions, All Areas, All Departments, All Personnel
MINI Passenger Cars, Part Sales, All Regions, All Areas, All Departments, All Personnel
MINI Passenger Cars, CC-MiniManagers