



October 2011

Vehicle Identification Number: XXXXXXXXXXXXXXXX
0023200100
Mr. Ian M. Driver
123 Dream Street
Utopia, KS 98765
|||||

Dear (First Name),

Here at MINI, we are completely committed to our MINI owners by delivering the ultimate in product and service satisfaction. Our interest in your vehicle doesn't stop with the sale; it continues throughout the vehicle's warranty period and beyond.

MINI division's quality monitoring has revealed a potential problem that could affect the durability of a vapor recovery diagnostic pump on certain MY 2007 MINI automobiles. We estimate that only a small percentage of vehicles will develop a problem, which will illuminate the Service Engine Soon lamp. The vehicle's safety, drivability or engine performance is not affected; however, fault diagnosis of the vapor recovery system may be affected.

To demonstrate confidence in our product, MINI will extend the warranty for the diagnostic pump to 10 years or 120,000 miles, whichever comes first.

The warranty extension applies to your vehicle and is transferable to any subsequent purchaser. If this part has previously been replaced at your expense, we will reimburse you provided that the repair was completed within the extended warranty period. Please contact your authorized MINI dealer for reimbursement. All terms and conditions of the California Emissions Warranty, the Federal Emissions Defect Warranty, and the Federal Emissions Performance Warranty apply to the extended warranty. Warranty coverage for all other parts is not affected; the corresponding Warranty terms and conditions can be found in your Service and Warranty Information booklet.

If the Service Engine Soon lamp illuminates on your vehicle, you may be experiencing this problem. Please have the vehicle checked and serviced at an authorized MINI dealer as described in the Owner's Manual. MINI dealers have received a Service Information bulletin informing them of this warranty extension.

The integrity of our products has been essential to our reputation, our success and our customers' trust. We hope this extension of the emissions warranty will further enhance your ownership experience and satisfaction.

Company
MINI Division of
BMW of North America, LLC

BMW Group Company

Mailing address
PO Box 1227
Westwood, NJ
07675-1227

Should you have any questions about this matter, please contact your authorized MINI dealer.

Please be assured that we at MINI are totally committed to the highest standards of product quality and ownership experience. We are determined to maintain a level of service that exceeds your expectations. Should you need additional assistance, please call us toll-free at 1-866-ASK-MINI. Prefer email? Email us at: MINI.Assistance@askminiusa.com.

Thank you for your cooperation in this matter.

Sincerely,

MINI, a DIVISION OF BMW OF NORTH AMERICA, LLC