SI M65 03 13
Audio, Navigation, Monitors, Alarms, SRS

March 2013
Technical Service

SUBJECT
Basic SVS: Voice Recognition Inoperative After Programming

MODEL
R55

R56

R57

R58

R59

Produced from August 2010 to July 2012

R60

Produced to November 2012

With option 6FC (MINI Boost CD Radio) and option 6NE (Mobile phone Bluetooth preparation with USB audio interface)

SITUATION
After programming the vehicle with ISTA/P 2.48.x, the voice recognition (Basic SVS) is inoperative.

NOTE: The Basic SVS only includes voice recognition for phone functions.

CAUSE
Error in the coding data of ISTA/P 2.48.x

The voice recognition function is unintentionally deactivated.

CORRECTION
Do not replace parts.

1. Perform a vehicle test using the latest ISTA diagnostic software.

   Note: When the ISTA system message displays: "Battery voltage only "XX.XX" V. Please connect charger." Please note the displayed battery voltage reading in the repair order comments section.

2. Reprogram the vehicle using ISTA/P 2.49.0 or later.

   New integration level: R056-13-03-501 or higher

3. Complete all of the post-programming work as indicated in the ISTA/P Final Report. This includes performing diagnosis and clearing faults with ISTA, if necessary.

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

WARRANTY INFORMATION
Covered under the terms of the MINI New Vehicle Limited Warranty.

Defect Code:	65 12 75 15 00	
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults)
and if necessary, also		
61 21 528	Refer to KSD2	Charging battery
and		
61 00 710	Refer to KSD2	Programming / encoding control unit(s) (not including CAS)
or		
61 00 720	Refer to KSD2	Programming / encoding control unit(s) (with CAS)

Labor operation code 00 00 006 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the "Search" button, and then enter the applicable flat rate labor operation in the FR code field.

If a control module fails to program correctly or initializations are required, the additional work must be claimed with separate labor operations under the defect code listed above; refer to KSD2.

Other Repairs

If performing other ISTA diagnostics and the related test plans results with **eligible and covered work,** claim this work with the applicable defect code and labor operations listed in KSD2.

Note: Please follow any TeileClearing (TC) or Diagcode (DC) requirements that may apply to this additional work.