

March 2013 Technical Service

This Service Information bulletin supersedes SI 32 02 10 dated October 2010.

designates changes to this revision

SUBJECT

Squeaking Noises from Steering Wheel While Turning

MODEL

E70

E71

SITUATION

There is a squeaking noise from the steering column when the steering wheel is turned.

CAUSE

The rubber boot on the steering column is not positioned correctly or lacks sufficient grease for the plastic bearing.

INFORMATION

The problem has been integrated into ISTA diagnostics. Follow the diagnosis test plan, using the latest ISTA version.

In "Information Search," select the "Function Structure" tab. Select "Chassis and Suspension / Steering / Steering interference noise," and then press "Start Search."

Select test plan "AM3201_00222 - Steering noises."

The BMW Group has integrated NED (Non-electric Diagnosis) into diagnosis for the purpose of finding the cause of mechanical, acoustic and visual problems. Refer to bulletin B07 03 10 for more details.

CORRECTION

Refer to ISTA diagnosis for the required repair procedure.

NEW WARRANTY INFORMATION

Not applicable.

[Copyright ©2013 BMW of North America, Inc.]