	SI M84 01 13	February 2013
(MINI logo)	Communication Systems	Technical Service

SUBJECT
Telephone: Phonebook Does Not Transfer to the Vehicle

MODEL
R55

R56

R57

R58

R59

R60

Equipped with option 606/6UM, Navigation **OR** option 7L5, MINI Connected with Navigation

Produced from March 1, 2010 to June 30, 2012

SITUATION
The telephone book does not transfer to the vehicle after the pairing process is completed.

CAUSE
Software error in the head unit

PROCEDURE
Do not replace parts!

A software solution will be released in ISTA/P 2.49.1, expected in March 2013.

Until the release of ISTA/P 2.49.1, perform the following steps:

1. Duplicate and verify the issue.

2. Verify the phone is listed as a recommended device on

   miniusa.com/bluetooth.

3. Test the phonebook transfer by pairing a known good recommended phone to the vehicle.

4. If the phone book is transferred successfully, **do not** perform the remaining steps below.

5. If the phonebook fails to transfer or does not completely transfer, proceed with the steps below.

6. Perform a vehicle test and complete all Bluetooth-related test plans linked to stored fault codes.

Note: When the ISTA system message displays: Battery voltage only "XX.XX" V. Please connect charger. Please note the displayed battery voltage reading in the repair order comments section.

7. Retest the functionality and verify the phonebook transfers to the vehicle.

8. If the phonebook still does not transfer, proceed with the steps below:

    o Submit a PuMA case to Technical Service for further assistance.

    o Set the PuMA case subject as: "Phonebook does not transfer."

Once ISTA/P 2.49.1 is released, this Service Information bulletin will be updated.

WARRANTY INFORMATION
Covered under the terms of the MINI New Passenger Car Limited Warranty.

Defect Code:	**65 12 55 02 00**	
Labor Operation:	**Labor Allowance:**	**Description:**
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults)
and if necessary, also		
61 21 528	Refer to KSD2	Charging battery
and		
65 99 000	Work time	Work time to duplicate and verify the issue
and		
61 00 710	Refer to KSD2	Programming / encoding control unit(s) (not including CAS)
or		
61 00 720	Refer to KSD2	Programming / encoding control unit(s) (with CAS)

Labor operation code 00 00 006 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the "Search" button, and then enter the applicable flat rate labor operation in the FR code field.

Even though work time labor operation code 65 99 000 ends in "000," it is not considered a Main labor operation.

Work time (WT) labor operation 65 99 000 requires an individual punch time

If a control module fails to program correctly or initializations are required, the additional work must be claimed with

separate labor operations under the applicable defect code listed above; refer to KSD2.

Other Repairs

If performing other ISTA diagnostics and the related test plans results with **eligible and covered work**, claim this work with the applicable defect code and labor operations listed in KSD2.

Note: Please follow any TeileClearing (TC) or Diagcode (DC) requirements that may apply to this additional work.