



SI M65 01 13
Audio, Navigation, Monitors, Alarms, SRS

February 2013
Technical Service

SUBJECT

CHAMP2: Integrated Cooling Fan Is Noisy Intermittently

MODEL

R55

R56

R57

R58

F59

R60

Produced from July 2012 to March 2013 with:

- Option 06FP (MINI Visual Boost radio)

Or

- Option 06UM (MINI navigation system)

SITUATION

Intermittently, the cooling fan integrated in the CHAMP2 head unit, also called Radio Professional, is noisy.

- More noticeable after the ignition is turned off
- The cooling fan runs for approx. 6 minutes (until CHAMP2 enters sleep mode), depending on the ambient temperature

CAUSE

Settings of the fan characteristics – the fan keeps running after the ignition is turned off

INFORMATION

Do not replace parts and do not perform a repair attempt!

Explain to the customer that this only happens at high ambient temperatures, which keep the fan running after the ignition is turned off.

This Service Information will be updated as soon as a solution is available. A software solution is expected to be available with ISTA/P 2.49.0 in March 2013.

New integration level: R056-13-03-501 or higher

WARRANTY INFORMATION

Not applicable.

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