



SUBJECT**Telephone: Phonebook Does Not Transfer to the Vehicle****MODEL**

F10

F25

Without Navigation option 609

Produced from March 1, 2010 to June 30, 2012

SITUATION

The telephone book does not transfer to the vehicle after the pairing process is completed.

CAUSE

Software error in the head unit

PROCEDURE**Do not replace parts!**

A software solution will be released in ISTA/P 2.49.1, expected in March 2013.

Until the release of ISTA/P 2.49.1, perform the following steps:

1. Duplicate and verify the issue.
2. Verify the phone is listed as a recommended device on
www.bmwusa.com/bluetooth
3. Perform a vehicle test and complete all Bluetooth-related test plans linked to stored fault codes.

Note: When the ISTA system message displays: Battery voltage only “XX.XX” V. Please connect charger. Please note the displayed battery voltage reading in the repair order comments section. This documentation is not necessary when part of an approved Technical Service repair procedure; the battery charger is required to be attached before performing the Vehicle Test.

4. Retest the functionality and verify the phonebook transfers.
5. If the phone book is transferred, then **do not** perform the remaining steps below.
6. If the phonebook still does not transfer, proceed with the steps below:
 - Submit a PuMA case to Technical Service for further assistance.
 - Set the PuMA case subject as: “Phonebook does not transfer.”

Once ISTA/P 2.49.1 is released, this Service Information bulletin will be updated.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty.

Defect Code: **65 12 68 02 00**

Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)

and if necessary, also

61 21 528	Refer to KSD2	Charging battery
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and

65 99 000	Work time	Work time to duplicate and verify the issue
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and

61 00 730	Refer to KSD2	Programming/encoding control unit(s)
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Labor operation code 00 00 006 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the “Search” button, and then enter the applicable flat rate labor operation in the FR code field.

Even though work time labor operation code 65 99 000 ends in “000,” it is not considered a Main labor operation.

Work time (WT) labor operation 65 99 000 requires an individual punch time.

If a control module fails to program correctly or initializations are required, the additional work must be claimed with separate labor operations under the applicable defect code listed above; refer to KSD2.

Other Repairs

If performing other ISTA diagnostics and the related test plans results with **eligible and covered work**, claim this work with the applicable defect code and labor operations listed in KSD2.

Note: Please follow any TeileClearing (TC) or Diagcode (DC) requirements that may apply to this additional work.