



SUBJECT**Bang & Olufsen Sound System: Loudspeaker Illumination****MODEL**

F01

F02

F02H

F06

F07

F10

Produced from July 2012 to June 2013 with option 6F2 (Bang & Olufsen Sound System)

F12

F13

Produced from March 2012 to June 2013 with option 6F2 (Bang & Olufsen Sound System)

SITUATION

One or more of the following situations may occur concerning the illumination of the Bang & Olufsen sound system loudspeakers:

- Illumination is insufficient (not bright enough)
- Illumination is not available on all loudspeakers
- Brightness cannot be adjusted

CAUSE

Loudspeaker illumination settings are dependent on the model:

- Different brightness characteristics
- Not all loudspeakers are illuminated

INFORMATION**Do not replace parts and do not perform a repair attempt!**

Explain to the customer that loudspeaker illumination can vary from model to model.

For an overview of the illuminated loudspeakers, refer to the attachment.

IMPORTANT: The current version of the Owner's Manual for 5 Series vehicles is incorrect.

On 5 Series vehicles (F07 and F10), only the main loudspeaker (moving part) in the dashboard and the two loudspeakers in the mirror triangles in the front doors are illuminated.

The Owner's Manuals for 5 Series vehicles will be corrected with start of production of the MY2014 vehicles (July 2013).

This Service Information will be updated as soon as a solution is available for adjustment of the brightness of the illuminated loudspeakers. A software solution is expected to be available with ISTA/P 2.50.0 in July 2013.

F01/F02 vehicles - New integration level: F001-13-07-500 or higher

F07/F10 vehicles - New integration level: F010-13-07-500 or higher

F12/F13 vehicles - New integration level: F010-13-07-500 or higher

WARRANTY INFORMATION

Not applicable.

ATTACHMENTS

view PDF attachment [B650813 Attachment](#).

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