



SUBJECT

CHAMP2: Integrated Cooling Fan Is Noisy Intermittently

MODEL

F10

F25

Produced from July 2012 to March 2013 **without** option 609 (Navigation System Professional)

SITUATION

Intermittently, the cooling fan integrated in the CHAMP2 head unit (Radio Professional) is noisy.

- More noticeable after the ignition is turned off
- The cooling fan runs for approx. 6 minutes (until CHAMP2 enters sleep mode), depending on the ambient temperature

CAUSE

Settings of the fan characteristics: the fan keeps running after the ignition is turned off

INFORMATION

Do not replace parts and do not perform a repair attempt!

Explain to the customer that this only happens at high ambient temperatures, which keep the fan running after the ignition is turned off.

The fan stops running when the head unit enters sleep mode (after approx. 6 minutes).

This Service Information will be updated as soon as a solution is available. A software solution is expected to be available with ISTA/P 2.49.0 in March 2013.

F10 vehicles - New integration level: F010-13-03-501 or higher

F25 vehicles - New integration level: F025-13-03-501 or higher

WARRANTY INFORMATION

Not applicable.