

PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.

SUBJECT

Service Action: Real Time Traffic Information Activation

MODEL

F30

With option 609 (NAVIGATION SYSTEM PROFESSIONAL, CIC)

SITUATION

The Real Time Traffic Information (RTTI) is inoperative.

• The traffic information icon is missing from the menu in the navigation map screen.

CAUSE

Option 6UH (RTTI) is missing from the Vehicle Order (VO).

AFFECTED VEHICLES

This Service Action involves certain F30 vehicles, as listed in the attached VIN list, which were produced from August 2012 to January 2013.

Note: This Service Action will not show in the "Open Campaign" section in the DCSnet Warranty Vehicle Inquiry or the ISPA Light "Technical Campaign" tab.

This campaign cannot be reserved in ISPA Light as "Pending."

In order to determine whether a specific vehicle has had this Service Action completed or is affected by this Service Action, first check the B-pillar label for code number **640**. If code number **640** has been punched out, the campaign has already been performed. If code number **640** has not been punched out, it will be necessary to:

- Review and confirm the vehicle is included in the attached VIN list of affected vehicles; and then
- Review the "Repair History (Claims)" section in the DCSnet Warranty Vehicle Inquiry to see if a claim for defect code 85 10 02 01BV was already submitted.

Note: When this campaign is completed and claimed through DCSnet, it will not show in the Warranty Vehicle Inquiry "Recall Summary."

Based on your findings, either proceed with the following corrective action or take no further action.

PROCEDURE



- 1. If the "Traffic Info" selection is available in the Navigation Map display on the left side, no further action is required. If the "Traffic Info" selection is missing, proceed to the next step.
- 2. Submit a PuMA case to Technical Service requesting a modified Vehicle Order with option code 6UH added. An IBAC code is no longer needed if ISTA/P 2.48.2 or later is used.
- 3. Once the Vehicle Order is obtained via PuMA, download it onto a USB device for import into ISTA/P 2.48.2 or later.
- 4. Import the VO into ISTA/P and select complete car coding.

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

- 5. After the coding has successfully finished, switch to ignition off for 5 minutes.
- 6. Switch the ignition back on and check to see if the "Traffic Info" selection is now available as described in step 1.

Note: When the ISTA system message displays: Battery voltage only "XX.XX" V. Please connect charger. Please note the displayed battery voltage reading in the repair order comments section. This documentation is not necessary when part of an approved Technical Service repair procedure; the battery charger is required to be attached before performing the Vehicle Test.

LABEL INSTRUCTIONS

This Service Action has been assigned code number **640**. After the vehicle has been checked and/or corrected, obtain a label (SD 92-417) and:

- A. Emboss your BMW center warranty number in the middle of the label (1);
- B. Punch out code number 640 (2), printed on the



label; and

C. Affix the label to the B-pillar as shown.

If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the old one. Do not affix one label on top of another one, because a number from an underlying label could appear in the punched-out hole of the new label.

WARRANTY INFORMATION

The repair described in this bulletin is covered under warranty regardless of time or mileage.

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

85 10 02 03 BV	
Labor Allowance:	Description:
Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults)
Refer to KSD2	Charging battery
3 FRU	Work time to create a PuMA case and upload new VO
Refer to KSD2	Programming / encoding control unit(s)
	 85 10 02 03 BV Labor Allowance: Refer to KSD2 3 FRU Refer to KSD2

Labor operation code 00 00 006 is a Main labor operation. If you are using a main labor code for another repair, use the plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the "Search" button, and then enter the applicable flat rate labor operation in the FR code field.

Even though work time labor operation code 65 99 000 ends in "000," it is not considered a Main labor operation.

If a control module fails to program correctly or initializations are required, the additional work must be claimed with separate labor operations under the defect code listed above; refer to KSD2.

ATTACHMENTS

view PDF attachment **<u>B650413_VIN_List</u>**.

[Copyright © 2013 BMW of North America, LLC]