

**SUBJECT****Front Seat Headrest Height Changes****MODEL**

F30

Produced from October 31, 2011

SITUATION

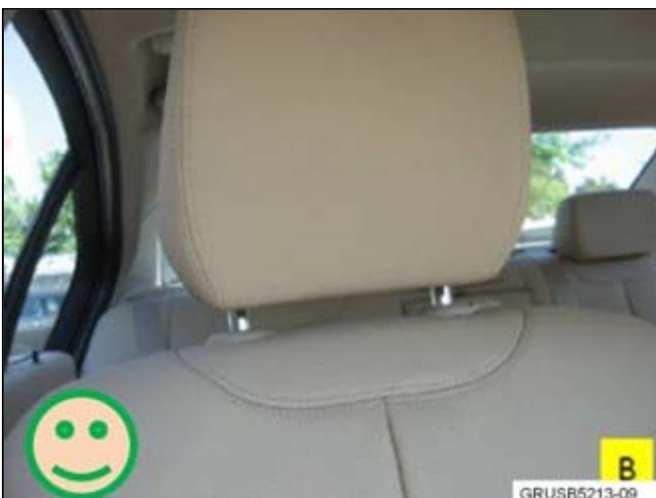
The left or right front seat headrest can no longer be lowered to its lowest position, and is at a different height than before.

CAUSE

Headrest design

PROCEDURE

1. The headrest in picture A is lowered all the way down at the factory. This simplifies the seat installation and reduces damage on the production line. The headrest operation should be checked during PDI, and, once raised, the headrest will no longer lower down to the “installation” height. This is normal headrest operation and no repairs are needed. **No new vehicle should be delivered to the customer with the front headrests in the “installation” position.**



2. The headrest in picture B is in the correct lowered height position.

WARRANTY INFORMATION

Not applicable.

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