

**SUBJECT****Grating/Grinding Noise from the Center Console****MODEL**

F06

F12

F13

Produced from July 2011 to April 2012

**SITUATION**

A grating noise can be heard coming from the left front side of the front console trim panel, where it meets the instrument panel, especially when driving on rough roads.

**CAUSE**

Insufficient gap clearance between the console trim and the instrument panel.

**PROCEDURE**

Reproduce the grating noise by pressing on the left side securing clip of the center console trim, and then proceed to the next step.



1. Refer to ISTA Repair Instruction 51 16 160, "Remove and install or replace the center console trim."
2. With the console trim removed, apply the anti-friction agent to the contact area of the instrument panel where the console trim is



secured. Reinstall the center console trim, and check the effectiveness of the repair by pressing on the side trim again.

### PARTS INFORMATION

Part Number	Description	Quantity
83 19 9 408 523	Sliding agent (30 ml)	See below

### WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty.

**Defect Code:** 51 16 42 39 00

Labor Operation:	Labor Allowance:	Description:
51 16 160	Refer to KSD2	Removing and installing center console trim
and		
51 99 000	1 FRU	Work time to apply the anti-friction agent
and		
Sublet Code 4	\$1.00	Reimbursement for the used quantity of the sliding agent, bulk P/N 83 19 9 408 523. Do not use this part number for claim submission.

Labor operation code 51 16 160 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 51 16 660 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the "Search" button, and then enter the applicable flat rate labor operation in the FR code field.

Even though work time labor operation code 51 99 000 ends in "000," it is not considered a Main labor operation.