

April 2013 Technical Service

### SUBJECT

# **Convertible Top Makes Thumping Noise During Operation**

MODEL

E88

# SITUATION

The rear window on the convertible top contacts the top hoop, and makes a knocking noise when opening or closing the convertible top.

# CAUSE

The tolerance between the convertible top rear window and the convertible top cover hoop is insufficient.

# PROCEDURE

1. Duplicate the issue.





	11. The left side is shown in this picture.
bacer Sleeve installed GRUSB5413-08	<ol> <li>This picture shows the sleeve installed on the right-side hydraulic cylinder.</li> <li>Press down on the spacer sleeve to ensure it is properly installed, as shown.</li> </ol>
GRUSB5413-09	<ol> <li>On the right side of the vehicle, locate the convertible top fabric holder guide arm, indicated by the circle.</li> <li>Follow the guide arm down to its lower section. This area is indicated by the square.</li> </ol>
	16. Attach the spring plate to the fabric holder guide arm on the right side of the vehicle, as shown.
	17. This will correct the shift point of the Hall sensor, thus limiting the travel of the convertible top and preventing the rear glass from contacting the rear hoop of the top.
	18. Retest the operation of the



### PARTS INFORMATION

Part Number	Description	Quantity
Refer to EPC	Service Kit for Convertible Top Brace	1

### WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty.

Defect Code:	54 34 05 39 00	
Labor Operation:	Labor Allowance:	Description:
54 34 001	Work time (WT)	Work time to duplicate the issue
and		
54 99 000	3 FRUs	Work time for installing convertible top service kit

If work time labor operation 54 34 001 includes the technician's time for accepting the repair order, final inspection of the vehicle and the return of the repair order to dispatch, labor operation 54 34 001 is then considered a Main labor operation.

Work time (WT) labor operation 54 34 001 requires an individual punch time.

Even though work time labor operation code 54 99 000 ends in "000," it is not considered a Main labor operation.

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