

From: [Broadcast Messaging System](#)
To: [DL-BMS_Message_Monitors](#)
Subject: Wiper Insert ? Return
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From: Parts Logistics
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DCSnet Message
Important



Subject: **Wiper Insert ? Return**

To: All BMW and MINI Parts Managers

RE: Wiper Insert – Return

In December you received a DCS informing you we would not accept returns on our domestically sourced wiper inserts (see below for part numbers and **two additional ones in bold**), after further internal discussion this decision is being reversed.

We will open a short return window:

- All return requests must be submitted by **January 18, 2013**
- All approved return items must be received at your facing RDC no later than **February 1, 2013**
- Only parts in factory **sealed bags of four** will be accepted for return
- All returns will be subject to 5% returns handling fees and return accrual
- Minimum value restrictions will be lifted for this return only

Submit for return using a YR11 return with order reason AC7. Note that these items will initially be code 50 system rejected. Dealer Services will monitor and manually release all requests submitted through January 18. Please expect a one day delay on packing slip release.

The relevant part numbers are:

61 61 0 154 440
61 61 0 154 441
61 61 0 034 748
61 61 0 034 749
61 61 0 034 750
61 61 0 034 751

Once all returns are completed, we will open the parts for ordering again (with pre-pack of 4) –upon depletion of RDC inventory these parts will be **NLA and non-returnable** and all future orders must be made under the BMW AG sourced part numbers.

We have been working closely with our colleagues in Munich to ramp-up the supply on the inserts and the wiper blades. Please watch for a second DCS providing all relevant part numbers to assist with your future ordering.

As always, please feel free to contact me with any questions.

Thank you,

Amy McNamara
Logistics Operations Manager
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Attachments:

No Attachments No Attachments

Recipients: MINI Passenger Cars, CC-MiniManagers
MINI Passenger Cars, All Offerings, All Regions, All Areas, Parts, All
BMW SAV (Light Trucks), CC-AreaManagers

BMW SAV (Light Trucks), CC-AfterSalesAreaManagers