



SI B65 03 13
Audio, Navigation, Monitors, Alarms, SRS

January 2013
Technical Service

SUBJECT

Headunit-Basic: All CD Tracks Are Displayed as "track 0" After Restart

MODEL

F30

Vehicles **without** option 609 (Navigation System Professional)

SITUATION

When the vehicle was turned off in CD mode and the Headunit-Basic (HU-B), also called Radio Professional or ENTRY head unit, has entered sleep mode (approx. 6 minutes), all CD audio tracks are displayed as "track 0" in the CD menu list after restarting the vehicle.

Album title and artist name are displayed correctly.

CAUSE

Software error in the HU-B

INFORMATION

Do not replace parts and do not perform a repair attempt!

Note: The issue is rectified after a different CD is inserted into the in-dash CD drive.

Explain to the customer that this only happens when the vehicle is turned off with CD mode active.

This Service Information will be updated as soon as a solution is available. Software solution is expected to be available with ISTA/P 2.50.1 in July 2013.

New integration level: F020-13-07-501 or higher

WARRANTY INFORMATION

Not applicable.

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