

For questions, comments, or to submit an inquiry, go to  
[AccessFreightliner.com\\_Support](http://AccessFreightliner.com_Support)  
[Submit an Inquiry](#)

**Attention: Dealer Principal, Warranty Manager, Service Manager, Parts Manager, Sales Manager**

- |                                                                              |                                                                          |
|------------------------------------------------------------------------------|--------------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Freightliner Dealers – US and Canada     | <input checked="" type="checkbox"/> FCCC Dealers – US and Canada         |
| <input checked="" type="checkbox"/> Sterling Dealers – US and Canada         | <input type="checkbox"/> Direct Warranty Customers – US and Canada       |
| <input checked="" type="checkbox"/> Western Star Dealers – US and Canada     | <input checked="" type="checkbox"/> Travel Centers of America/Petro:Lube |
| <input checked="" type="checkbox"/> Thomas Built Bus Dealers – US and Canada | <input checked="" type="checkbox"/> SelecTrucks Dealers – US and Canada  |
| <input checked="" type="checkbox"/> DDC Distributors                         | <input checked="" type="checkbox"/> Export                               |

**IMPORTANT WARRANTY INFORMATION**

REF 13-022  
 Effective 6/01/13  
 Release 5/06/13  
**SUBJECT New Warranty Start (WAR275) Form**

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|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>❖ <b>New Warranty Start Form</b></p> | <p>Daimler Trucks North America LLC is pleased to announce the replacement of the current WAR275 form with a new multiple vehicle Warranty Start (WAR275) form.</p> <p>The new form allows for multiple vehicle registration for the same customer / vocation combination on a single document.</p>                                         |
| <p>❖ <b>Effective Date</b></p>          | <p>The form is immediately available online for use. Effective June 1, 2013, all warranty registrations must be completed using the new form or they will be returned to the dealership for correction. Any incomplete, post dated (customer signed prior to in-service date), or illegible forms will also be returned for correction.</p> |
| <p>❖ <b>Where to Find the Form</b></p>  | <p>The new Warranty Start (WAR275) form is located on <a href="http://Accessfreightliner.com">Accessfreightliner.com</a> &gt; WarrantyLit &gt; Forms &gt; WAR275.</p> <p>Please dispose of any printed copies of the old form, and if loaded to your business system make sure to update with the new form.</p>                             |
| <p>❖ <b>OWL</b></p>                     | <p>Remember, the WAR275 form must be attached to the Product Registration screen in OWL when registering a vehicle to a retail customer.</p>                                                                                                                                                                                                |

**IMPORTANT WARRANTY INFORMATION LETTER**

Verify latest version on-line: [Important Warranty Information Letters are available at Accessfreightliner.com> Applications> WarrantyLit> Warranty Letters](http://Important Warranty Information Letters are available at Accessfreightliner.com> Applications> WarrantyLit> Warranty Letters)

*DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*