



No.: 13 CSA-18
September 13, 2013

TO: Service Locations

FROM: Systems Support Development

SUBJECT: **DDRS 7.10 Software Update Reminder**

SUBJECT DETAIL

This letter will serve as a reminder to Detroit service locations that in order to maintain access to the Detroit server, all Reprogramming Stations (MRS) must be kept updated with the current version of the DDRS software. In May of this year, version 7.10 of the DDRS software was released to our service network and there are still a number of MRS stations that have not been updated.

With the release of vehicles with GHG14 engines, they **require** DDRS 7.10 to perform functional programming. Failure to use this version will cause errors and incomplete programming. Because of this, **all versions of DDRS 7.07 will be disabled as of October 1, 2013.**

We expect that all machines running DDRS 7.07 will receive a notification within the next week at the top of the application warning of the imminent shutdown. From that point, if DDRS has not been updated by the date above, the application will cease to function. This can lead to a serious downturn of your business processes.

Please note that **DDRS version 7.07 is not compatible with GHG14 engines.** A modification internal to Detroit will be made to prevent downloads of module software that are incompatible with the version of the DDRS application being used.

Please refer to 13 CSA-10 for ordering information and instructions. **Current subscribers within their annual subscription period can download DDRS 7.10 at no cost and should do so prior to their expiration of their subscription periods. To verify your location's subscription status, contact Nexiq/Snap-on at 1-877-974-3539, Option #1.**

CONTACT INFORMATION

Please contact the Detroit Diesel Customer Support Center at 855-253-0423 or email csc.software@daimler.com if you have any questions.