



# Product Awareness Bulletin

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#025

## Warranty Code Change

### Type A, C, D

As we move forward into SAP, all warranties offered by Thomas Built Buses will be priced without any discounts applied. New options have been released and re-priced to reflect these changes. A cross-over list is attached that indicates old codes, new codes and new pricing. Additionally, the warranty codes available for the 2014 PIP program will reflect this change. ASIST will require you to add these codes when you select A201400000 2014 PIP INCENTIVE PACKAGE. To match pricing, A201400000 will be priced "below the line" as well. If you've already entered PIP orders, Thomas Bus will make the changes for you. The new codes are listed below.

One additional item to note, while your ASIST worksheet and the acknowledgement that prints from your status report will accurately reflect the changes, the paper acknowledgement you receive may show these items as "above the line." This error will be rectified when we change over to our new SAP environment.

| OLD        | NEW        | Description                                                  | Price |
|------------|------------|--------------------------------------------------------------|-------|
| B17WAR-002 | B17WAR-006 | EXTENDED BODY WARRANTY - 2 YEAR UNLIMITED MILES              | 1224  |
| B17WAR-003 | B17WAR-007 | EXTENDED BODY WARRANTY - 3 YEAR UNLIMITED MILES              | 1469  |
| B18WAR-002 | B18WAR-006 | EXTENDED BODY WARRANTY - 2 YEAR UNLIMITED MILES              | 1003  |
| B583201100 | B583201101 | EXT SERV PLAN-MINOTOUR BODY ELECT(2 YEAR/UNLIMITED MILEAGE)  | 439   |
| B583202100 | B583202101 | EXT SERV PLAN-MINOTOUR BODY ELECT(3 YEAR/UNLIMITED MILEAGE)  | 585   |
| B583203100 | B583203101 | EXT SERV PLAN-EF BODY%CHASSIS ELECT(2 YR/UNLIMITED MILEAGE)  | 2533  |
| B583204100 | B583204101 | EXT SERV PLAN-EF BODY%CHASSIS ELECT(3 YR/UNLIMITED MILEAGE)  | 3078  |
| B583205100 | B583205101 | EXT SERV PLAN-HDX BODY%CHASSIS ELECT(2 YR/UNLIMITED MILEAGE) | 2727  |
| B583206100 | B583206101 | EXT SERV PLAN-HDX BODY%CHASSIS ELECT(3 YR/UNLIMITED MILEAGE) | 3273  |
| B583210100 | B583210101 | EXTENDED SERVICE PLAN - A/C SYSTEM                           | 3909  |
| B583234000 | B583234001 | EXTENDED SERVICE PLAN - STORM GLASS (MANITOBA)               | 93    |
| B583250000 | B583250001 | EXTENDED SERVICE PLAN - ODYSSEY BATTERIES (CLARK COUNTY)     | 16    |
| B583253000 | B583253001 | EXTENDED SERVICE PLAN - BODY (CLARK COUNTY)                  | 271   |
| B583254000 | B583254001 | EXTENDED SERVICE PLAN - CHASSIS (CLARK COUNTY)               | 189   |
| B583261000 | B583261001 | EXTENDED SERVICE PLAN, ENGINE - MONTGOMERY CO., MD           | 563   |

|            |            |                                                              |      |
|------------|------------|--------------------------------------------------------------|------|
| B583263000 | B583263001 | EXTENDED SERVICE PLAN TYPE A - 5 YEAR UNLIMITED MILES        | 392  |
| B583267000 | B583267001 | EXTENDED SERVICE PLAN - ALLISON PTS 3000R, 5 YEAR            | 853  |
| B583268000 | B583268001 | EXTENDED SERVICE PLAN - TWO (2) YEAR DRIVETRAIN              | 223  |
| B583269000 | B583269001 | EXTENDED SERVICE PLAN - FIVE (5) YEAR PAINT ADHESION         | 538  |
| B583269100 | B583269101 | EXTENDED SERVICE PLAN - FIVE (5) YEAR PAINT ADHESION         | 540  |
| B583273000 | B583273001 | EXTENDED SERVICE PLAN - TYPE A BODY DRW                      | 231  |
| B583274000 | B583274001 | EXTENDED SERVICE PLAN                                        | 378  |
| B583275000 | B583275001 | EXTENDED WARRANTY, TOWING                                    | 477  |
| B583281000 | B583281001 | PLAN-EXTD SERVICE BODY 5 YR. (MI) - MVP-EF                   | 1181 |
| B583282000 | B583282001 | EXT SER PLN-5YR PAINT ADHESION TRANSIT                       | 704  |
| B583283000 | B583283001 | EXTENDED WARRANTY-BODY & SEAT STRUCTURE                      | 1744 |
| B583284000 | B583284001 | EXTENDED WARRANTY-MANUFACTURED COMPONENTS                    | 478  |
| B583285000 | B583285001 | EXTENDED WARRANTY-MANUFACTURED COMPONENTS                    | 647  |
| B583286000 | B583286001 | EXTD SERVICE, CHASSIS FRAME AND CROSSMEMBERS 5 YR (MI)       | 192  |
| B583287000 | B583287001 | EXT SER PLN-5YR PAINT ADHESION                               | 588  |
| B583289000 | B583289001 | EXTENDED SERVICE PLAN - 3 YEAR                               | 177  |
| B583290000 | B583290001 | EXTENDED WARRANTY-VINYL FLOORING 10 YEARS                    | 174  |
| B583292000 | B583292002 | EXTENDED SERVICE PLAN                                        | 1597 |
| B583292001 | B583292003 | EXTENDED SERVICE PLAN - EFX BODY                             | 1597 |
| B583293000 | B583293002 | EXTENDED SERVICE PLAN                                        | 1265 |
| B583293001 | B583293003 | EXTENDED SERVICE PLAN - HDX BODY                             | 1265 |
| B583294000 | B583294001 | EXTENDED SERVICE PLAN-PAINT FINISH                           | 461  |
| C646010003 | C646010004 | EXTENDED SERVICE PLAN - MAJOR COMPONENTS (MONTGOMERY CO.,MD) | 760  |
| C646011000 | C646011001 | EXTENDED WARRANTY FOR FAN, FAN DRIVE, & LINKAGE-5YR/150K MLS | 207  |
| C646013000 | C646013001 | EXTENDED SERVICE PLAN-DRIVE TRAIN 5YR/UNLIMITED MVP-EF KY    | 0    |
| C646014000 | C646014001 | EXTENDED SERVICE PLAN-DRIVE TRAIN 5YR/UNLIMITED HDX KY       | 0    |
| C646015000 | C646015001 | EXTENDED SERVICE PLAN - TYPE D EF CHASSIS                    | 3920 |
| C646016000 | C646016001 | EXTENDED SERVICE PLAN - TYPE D HDX CHASSIS                   | 3105 |
| C646017000 | C646017001 | EXTENDED WARRANTY-CHASSIS WIRING & ELECTRONIC MODULES-EFX    | 383  |
| C646018000 | C646018001 | EXTENDED WARRANTY-CHASSIS WIRING & ELECTRONIC MODULES-HDX    | 383  |
| C7-WAB-016 | C7-WAB-116 | STARTER/ALTERNATOR EXTENDED WARRANTY-5 YEARS/150K MILES      | 469  |
| C7-WAD-015 | C7-WAD-115 | COOLING EXTENDED WARRANTY - 5 YEARS/100K MILES               | 316  |
| C7-WAE-015 | C7-WAE-115 | SUSPENSION EXTENDED WARRANTY - 5 YEARS/100K MILES            | 163  |
| C7-WAG-002 | C7-WAG-102 | TOWING EXTENDED WARRANTY - 1 YEAR/UNLIMITED                  | 171  |
| C7-WAG-003 | C7-WAG-103 | TOWING EXTENDED WARRANTY - 2 YEARS/UNLIMITED MILES           | 323  |
| C7-WAG-005 | C7-WAG-105 | TOWING EXTENDED WARRANTY - 3 YEARS/UNLIMITED                 | 658  |
| C7-WAG-006 | C7-WAG-106 | TOWING EXTENDED WARRANTY - 4 YEARS/UNLIMITED                 | 675  |
| C7-WAG-007 | C7-WAG-107 | TOWING EXTENDED WARRANTY - 5 YEARS/UNLIMITED                 | 1125 |
| C7-WAG-008 | C7-WAG-108 | TOWING EXT WAR-5YR/150,000 MILES                             | 883  |
| C7-WAG-009 | C7-WAG-109 | TOWING EXTENDED WARRANTY - 8 YEARS/UNLIMITED                 | 2242 |
| C7-WAN-001 | C7-WAN-101 | COMPLETE CHASSIS < DRIVETRAIN EXT WARRANTY-3YR/50K M/80K KM  | 536  |
| C7-WAN-010 | C7-WAN-110 | COMPLETE CHASSIS < DRIVETRAIN EXT WARRANTY-5YR/100K MILES    | 2728 |
| C7-WAN-013 | C7-WAN-113 | COMPLETE CHASSIS < DRIVETRAIN EXT WARRANTY-2YR/50K MILES     | 339  |
| C7-WAN-016 | C7-WAN-116 | COMPLETE CHASSIS < DRIVETRAIN EXT WARRANTY-2YR/200K MILES    | 754  |

|            |            |                                                             |      |
|------------|------------|-------------------------------------------------------------|------|
| C7-WAN-017 | C7-WAN-117 | COMPLETE CHASSIS < DRIVETRAIN EXT WARRANTY-5YR/75K MILES    | 1652 |
| C7-WAR-001 | C7-WAR-101 | WARRANTY DRIVETRAIN, 5 YEARS/UNLIMITED MILEAGE              | 169  |
| C8-WAB-015 | C8-WAB-115 | WARRANTY STARTER-ALTERNATOR-5 YEARS OR 100,000 MI-160000 KM | 245  |
| C8-WAC-022 | C8-WAC-122 | WARRANTY STEERING - 2 YEARS OR 50,000 MI - 80000 KM         | 23   |
| C8-WAD-015 | C8-WAD-115 | WARRANTY COOLING - 5 YEARS OR 100,000 MI - 160000 KM        | 283  |
| C8-WAE-022 | C8-WAE-122 | WARRANTY SUSPENSION - 2 YEARS OR 50,000 MI - 80000 KM       | 19   |
| C8-WAG-002 | C8-WAG-102 | WARRANTY TOWING 1Y UNLIMITED                                | 130  |
| C8-WAG-003 | C8-WAG-103 | WARRANTY TOWING 2Y UNLIMITED                                | 257  |
| C8-WAG-004 | C8-WAG-104 | WARRANTY TOWING - 5 YEARS UNLIMITED MILES                   | 675  |
| C8-WAL-012 | C8-WAL-112 | WARRANTY MERITOR AXLE - 5 YEARS OR 100,000 MI-160000 KM     | 88   |
| C8-WAN-002 | C8-WAN-102 | WARRANTY LESS DRIVETRAIN, 3 YEARS OR 100,000 MI-160000 KM   | 391  |
| C8-WAN-009 | C8-WAN-109 | WARRANTY LESS DRIVETRAIN, 5 YEARS OR 50,000 MI-80000 KM     | 1407 |
| C8-WAN-010 | C8-WAN-110 | WARRANTY LESS DRIVETRAIN, 5 YEARS OR 100,000 MI-160000 KM   | 1601 |
| C8-WAN-013 | C8-WAN-013 | WARRANTY LESS DRIVETRAIN, 2 YEARS OR 50,000 MI-80000 KM     | 224  |
| C8-WAN-017 | C8-WAN-117 | WARRANTY LESS DRIVETRAIN, 5 YEARS OR 75,000 MI-120000 KM    | 1377 |
| C8-WAR-001 | C8-WAR-101 | WARRANTY DRIVETRAIN, 5 YEARS OR 100,000 MILES               | 169  |
| D124700001 | D124700002 | PLAN-EXTD SERVICE BODY 10 YR. (MI)                          | 95   |
| D124800002 | D124800003 | PLAN-EXTD SERVICE CHASSIS (CLARK CO)                        | 535  |
| D1AWAR0005 | D1AWAR0006 | EXT SERVICE PLAN BODY TYPE C BODY, 60 MONTHS 150,000 MILES  | 1202 |
| D1DWAR0004 | D1DWAR0005 | BODY WARRANTY-EXT SERV DRIVE TRAIN 5YEAR/UNLIMITED          | 354  |
| D1EWAR0008 | D1EWAR0010 | BODY WARRANTY-EXT SERVICE ENGINE 3 YR/300K                  | 1461 |
| D1JWAR0000 | D1JWAR0001 | BODY WARRANTY-EXTENDED WARRANTY EXHAUST MITIGATOR           | 0    |
| D1PWAR0001 | D1PWAR0007 | BODY WARRANTY-EXT BODY PAINT-5YEAR                          | 497  |
| D1PWAR0003 | D1PWAR0008 | BODY WARRANTY-EXT BODY PAINT-5YEAR                          | 655  |
| D1PWAR0004 | D1PWAR0009 | EXTENDED SERVICE PLAN -PAINT FINISH                         | 462  |
| D1PWAR0005 | D1PWAR0010 | BODY WARRANTY-BODY PAINT ADHESION-3YEAR                     | 176  |
| D1QWAR0002 | D1QWAR0008 | BODY WARRANTY-2YEAR AIR CONDITIONING                        | 860  |
| D1QWAR0003 | D1QWAR0009 | BODY WARRANTY-3YEAR AIR CONDITIONING                        | 1514 |
| D1QWAR0004 | D1QWAR0010 | BODY WARRANTY-4YEAR AIR CONDITIONING                        | 1841 |
| D1QWAR0006 | D1QWAR0012 | BODY WARRANTY FIVE YEARS/75K MILES AIR CONDITIONING         | 1701 |
| D1RWAR0003 | D1RWAR0006 | BODY WARRANTY-EXT BODY RUST-10YEAR SC 2012                  | 563  |
| D1TWAR0002 | D1TWAR0012 | EXTENDED BODY WARRANTY-2YR UNLIMITED                        | 325  |
| D1TWAR0003 | D1TWAR0013 | EXTENDED BODY WARRANTY-3YR UNLIMITED                        | 948  |
| D1TWAR0004 | D1TWAR0014 | EXTENDED BODY WARRANTY-4YR UNLIMITED                        | 1008 |
| D1UWAR0001 | D1UWAR0002 | BODY WARRANTY-STEPWELL RUST-15YEAR                          | 1875 |
| D1VWAR0001 | D1VWAR0003 | BODY WARRANTY-SWITCH HUB MODULE 2YEAR                       | 47   |
| D1VWAR0002 | D1VWAR0004 | BODY WARRANTY-SWITCH HUB MODULE 3YEAR                       | 94   |
| D1WWAR0001 | D1WWAR0008 | BODY WARRANTY-EXTRA 1YEAR UNLIMITED-C2 WITH 95TH ANNI PKG   | 756  |
| D1WWAR0005 | D1WWAR0009 | BODY WARRANTY-EXTRA 5YEAR UNLIMITED-C2                      | 1260 |
| D1WWAR0007 | D1WWAR0010 | BODY WARRANTY-EXTRA 2YEAR UNLIMITED-C2, 95TH ANNIVERSARY    | 801  |
| D1XWAR0004 | D1XWAR0005 | BODY WARRANTY-EXT BUMP TO BUMP-5YEAR SC STATE 2012          | 429  |
| D2AWAR0001 | D2AWAR0002 | BODY WARRANTY-EXT SERVICE PLAN VINYL FLOORING 10 YEAR       | 174  |
| D2GWAR0001 | D2GWAR0003 | BODY WARRANTY-DR AND PASS WINDOWS-1YEAR                     | 98   |
| D2GWAR0002 | D2GWAR0004 | BODY WARRANTY-DR AND PASS WINDOWS-2YEAR                     | 81   |