## Daimler Trucks North America LLC

For questions, comments, or to submit an inquiry, go to

AccessFreightliner.com, Support,
Submit an Inquiry

## **WARRANTY DEPARTMENT**

6121 N Cutter Circle, Suite A Portland, Oregon 97217-4090

Attention: Dealer Principal, Warranty Manager, Service Manager, Parts Manager, Sales Manager

✓ Freightliner Dealers – US and Canada
✓ FCCC Dealers – US and Canada

✓ Sterling Dealers – US and Canada
✓ Direct Warranty Customers – US and Canada

✓ Western Star Dealers – US and Canada
✓ Travel Centers of America/Petro:Lube

IMPORTANT WARRANTY INFORMATION	
REF	13-029
Effective	6/24/2013
Release	6/24/2013
SUBJECT	OnTrac Authorization Updates

OnTrac Authorization Daimler Trucks North America LLC, together with the Joint Application Development (JAD) Committee and Meritor WABCO are pleased to announce new policies for OnTrac authorization requirements.

 OnTrac Threshold Raised Effective with repairs completed on or after June 24th, 2013, the OnTrac authorization threshold has been raised from \$150 to \$175 USD. Warranty repairs under \$175 may be submitted without OnTrac authorization.

OnTrac for OTC Claims

Effective with MISC. REPLACEMENT PARTS claims submitted on or after June 24th, 2013, OnTrac authorization will no longer be required.

Refer to Section 6 of the Warranty Manual for complete details.