



TO: Subaru Parts and Service Manager  
FROM: Subaru Fixed Operations  
DATE: May 6th, 2013  
SUBJECT: **IMPORTANT-** L101SAJ001 Trailer Hitch

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It has come to our attention that there may be a potential parts quality issue with our current Outback Trailer Hitches, Part Number **L101SAJ001**. We are asking that dealers please send back any inventory they currently have to their facing RDC. This affects all date ranges and lots of this part number.

If you have the previous version of this hitch in inventory, Part Number **L101SAJ000**, they are OK to use and do not need to be returned.

Once we have inspected our inventory and begin to ship this part again we will post another announcement to Subarunet with more details on how to identify the good product.

#### Issue

The issue that we have identified has to do with the dimensions of the receiver tube. Customers may have problems installing the Ball Mount assembly or the Hitch Mounted Bike Attachment. There are no known safety concerns.

#### Return Procedures

Once you have identified the number of hitches in your inventory please call the Parts Information Coordinators with the quantity and a return will be entered for you. These should be sent back to your **facing warehouse**.

Any freight expense incurred to return these hitches can be claimed using normal freight re-imbusement procedures.

We apologize for any inconvenience.

If you have any questions please contact the Parts Information Coordinators