



Vehicle Owner Notification

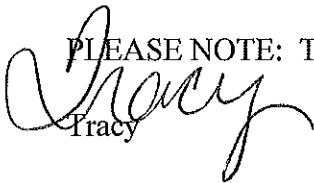
To: All Dealers
From: Tracy Daniels
Warranty Department
Subject: VON # 81- Heater/Defroster 3 Fuse Replacement
Date: January 31, 2013

Enclosed is a copy of the customer notification letter being prepared for your customers who have purchased certain Saf-T-Liner HDX units manufactured from October 6, 2003 through May 5, 2008. It has been determined that the fuse for the heater/defroster is the incorrect size. The correct fuse is a 1 AMP.

This is a universal notification sent to all dealers. You may or may not have customers in your area affected by this notification. If owners in your area are involved, we have enclosed a listing of those customers. If you have a printout and any of the units on it is still in your possession, or if you have a unit in for service, it is your responsibility to ensure the repair is performed before the unit is delivered to the customer.

The procedure is to replace the existing fuse with an one amp fuse. The time allowed is .1 hour per fuse for repair. The PFP is 151450, SRT code is 174-6534A. Thomas will ship the necessary fuse(s) free of charge direct to each customer along with their notification listing each VIN involved.

PLEASE NOTE: THIS VON WILL EXPIRE 12 MONTHS FROM RELEASE DATE.


Tracy

Thomas Built Buses, Inc.

To: LIVE OAK USD
From: Tracy Sauerbrey
Subject: VON 81 HDX Heater/Defroster 3 Fuses Replacement
Date: January 2013

Dear Thomas Customer:

Our records indicate that you purchased the following unit(s) listed below. Thomas has determined that the fuse(s) for the heater/defroster is the incorrect size and needs to be replaced.

We strongly recommend that you perform the necessary repair work to your unit(s). Please contact your local Thomas dealer to arrange for the repairs to be made. You can find your local Thomas dealer at www.thomasbus.com.

Order#	Chassis#	Body#	Vin
21821	84967	930090	1T7YU4E28A1121821

Total Units : 1

SAMPLE



VEHICLE OWNER NOTIFICATION #81

REPAIR PROCEDURE

MODEL: SAF-T-LINER HDX

SUBJECT: HEATER / DEFROSTER FUSE REPLACEMENT

DATE: JANUARY 31, 2013
ACTIVE PERIOD: 1/31/2013 – 1/30/2014
EXPIRES ON: 1/31/2014

PAGE: 1 OF 2

IMPORTANT: READ ENTIRE PROCEDURE BEFORE BEGINNING.

Target Units: Saf-T-Liner HDX units with build dates after 5/5/2008 (Body #830913) through 4/6/2010 (Body #1030409) for Diesel units, or through 11/29/2010 (Body #1031756) for CNG units.

1. Turn the ignition key to the "Off" position. Chock the tires and disconnect the batteries.
2. Open the exterior electrical panel access door below the driver's window.
3. Remove the PC Board #1 cover, if present. **Figure 1**



FIGURE 1

4. Locate the fuse or circuit breaker in locations #1, 2 and 3 on PC Board #1 and replace it with a 1 amp fuse - TBB 151450. **FIGURE 2**

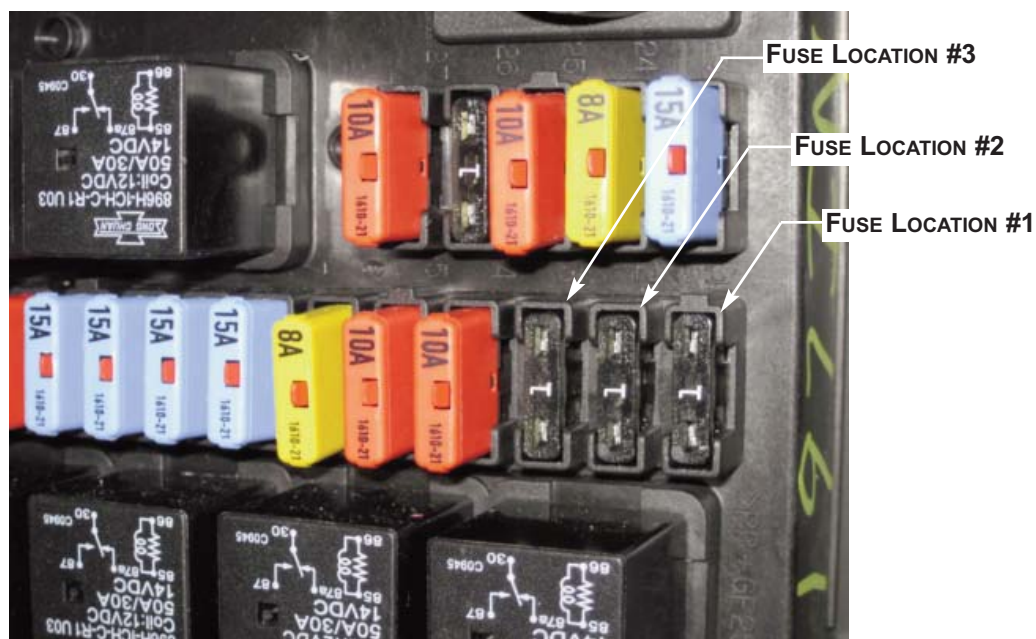


FIGURE 2

5. Reinstall the PC Board cover, if present, and close the exterior electrical panel access door.
6. Connect the batteries and remove the tire chocks.

MATERIALS REQUIRED:

<u>PART NUMBER</u>	<u>QTY.</u>	<u>DESCRIPTION</u>
TBB 151450	3	1 AMP ATC FUSE

NOTE: THREE FUSES WILL BE INCLUDED WITH THE VEHICLE NOTIFICATION LETTER.