

13WO-2
February 4, 2013

TO: North American Distributor and FLLC Dealer Service Managers

FROM: David P. Dole

SUBJECT: New Standard Repair Times for EPA07/10 DD13/15 Diagnostic Tests

This notification immediately supersedes previous communication of **11WO-2**.

In an effort to standardize labor time reimbursement on Detroit Diesel engines, Detroit Diesel has published a quantity of new diagnostic labor operations.

14 new DD13/15 diagnostic labor operations are being added to the DD13/15 labor time guide. These additions coincide with the diagnostic tests recently added to the DD13/15 Advanced Diagnostic troubleshooting routines released in DDDL/DDRS 7.06 SP2. for fault codes 2659/1 (EPA07), 2659/18 (EPA10), 2791/7, 2791/8, 2791/9, 2791/10 (EPA10) and 2791/14, reference 11TS-3.

These diagnostic labor operations will pay the repair facility for diagnostic time spent trouble shooting customer complaints and correcting a warrantable defect on DD13/15 engines and help ensure the proper repair methods are being used.

Effective February 4, 2013, when submitting a Warranty claim, the Troubleshooting Report from DDDL/DDRS is no longer required to be attached to the claim. Labor hours for diagnostic time will not be reimbursed for non warrantable repairs.

Please forward this information to the appropriate service personnel in your organization. If you have any questions regarding these Standard Repair Times, please contact the Warranty Department via the Warranty Inquiry System.