**No.: 13 CSA-8**
March 28, 2013

TO: Service Locations

FROM: Detroit - Customer Support Center

SUBJECT: **Extending the Detroit CSC Hours of Operation**

## GENERAL INFORMATION

The Detroit Customer Support Center (CSC) is pleased to announce that our hours of operation are being extended starting Monday, April 1, 2013.

Detroit CSC **NEW** business hours:

- Monday through Friday: 7:00 am – 9:00 pm EST
- Saturday and Sunday: 8:00 am – 4:30 pm EST

**Detroit Customer Support:**

- 800-445-1980 – CSC Main
- 855-253-0423 – CSC Software Support
- 855-253-0420 – CSC Virtual Technician & Up and Running
- 855-253-0427 – Detroit Axle Support
- 855-253-0428 – Detroit Transmission Support
- 855-639-8682 – Customer Demo Trucks

## CONTACT INFORMATION

Please contact the Detroit Customer Support Center at 800-445-1980 or email csc@daimler.com if you have any questions.