

**Attention: Dealer Principal, Warranty Manager, Service Manager, Parts Manager, Sales Manager**

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|------------------------------------------------------------------------------|-------------------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Freightliner Dealers – US and Canada     | <input checked="" type="checkbox"/> FCCC Dealers – US and Canada              |
| <input checked="" type="checkbox"/> Sterling Dealers – US and Canada         | <input checked="" type="checkbox"/> Direct Warranty Customers – US and Canada |
| <input checked="" type="checkbox"/> Western Star Dealers – US and Canada     | <input checked="" type="checkbox"/> Travel Centers of America/Petro:Lube      |
| <input checked="" type="checkbox"/> Thomas Built Bus Dealers – US and Canada | <input checked="" type="checkbox"/> SelecTrucks Dealers – US and Canada       |
| <input checked="" type="checkbox"/> DDC Distributors                         | <input type="checkbox"/> Export                                               |

**IMPORTANT WARRANTY INFORMATION**

REF 13-034

Effective 9/23/2013

Release 8/23/2013

**SUBJECT Hazardous Materials****❖ Parts must be drained**

Due to Federal shipping regulations and the potential damage to and/or contamination of other parts included in failed part shipments, all failed parts must be drained of all liquid prior to shipping except Air Conditioning Compressors\*. Failure to drain parts may result in claim chargeback.

**❖ List of fluids that must not be shipped**

Parts containing the following fluids must be drained including, but not limited to:

- Antifreeze
- Brake Fluid
- Diesel Exhaust Fluid (DEF)
- Fuel
- Oil\*
- Power Steering Fluid
- Windshield Washer Fluid

Dispose of all hazardous material in compliance with Federal, State, and Local regulations.

\*See Policies by Component under Air Conditioning – Shipping Compressors for specific shipping instructions.

**IMPORTANT WARRANTY INFORMATION LETTER**

Verify latest version on-line: Important Warranty Information Letters are available at [Accessfreightliner.com> Applications> WarrantyLit> Warranty Letters](http://Accessfreightliner.com> Applications> WarrantyLit> Warranty Letters)

**DISCLAIMER:** The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.