

Daimler Trucks North America LLC

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Detroit Diesel Corporation
13400 Outer Drive, West
Detroit, Michigan 48239-4001
Telephone: 313-592-5000

Subject: Safety Recall 12C4
Sterling 360 – EPA04 4M50 Fuel Lines

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canada Motor Vehicles Safety Act.

Daimler Trucks has decided that a defect which relates to motor vehicle safety exists in all model year 2007 Sterling 360 vehicles manufactured from January 25, 2006 through January 22, 2007 and equipped with EPA04 4M50 engines.

Detroit Diesel Corporation has determined that fuel lines on certain Sterling 360 vehicles equipped with EPA04 4M50 engines may crack and leak due to improper manufacturing of the fuel lines, and/or inadequate torque applied to the flare nuts. Fuel leaking in the presence of a high heat source could lead to fire.

Please contact a Detroit Diesel Authorized Repair Facility to arrange to have the Recall performed and to ensure that parts are available. To locate an authorized facility, search online at www.detroitdiesel.com/locations/default.aspx. The Recall will take approximately **1.0** hour(s) and will be performed at no charge to you. Also, owners may be liable for any progressive damage that results from failure to complete this recall within a reasonable time after receiving this notification.

IMPORTANT: Upon completion of Safety Recall 12C4 check the base label which is located on the passenger side door, approximately 12 inches (30 cm) below the door latch, to ensure that a label has been affixed to your vehicle referencing **12C4**.

If you do not own the unit that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within ten days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For reimbursement consideration please submit a copy of the repair order and proof of payment to an Authorized Detroit Diesel Repair Facility. The repair facility will submit a warranty claim for review and if approved payment will be made by that repair facility.

If you have questions about this Recall, please contact the **Detroit Diesel Customer Support Center**, 13400 Outer Drive West, Detroit, MI 48239, or call **(800) 445-1980** between **8:00 a.m. to 7:00 p.m. Monday through Friday and 9:00 a.m. to 3:00 p.m. on Saturday Eastern Standard Time**. If your dealer or an authorized Detroit Diesel service center fails or is unable to remedy this defect without charge and within a reasonable time you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call 888 327-4236 (TTY: 800-424-9153), or go to <http://www.safercar.gov> if remedy difficulties exist. For **Canadian** customers, please contact our customer service or for additional info about the recall, you can contact **Transport Canada at (800) 333-0510**.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.