



Service Bulletin

PRELIMINARY INFORMATION

Subject: A/C Blows Warm Air, A/C Inoperative, Automatic Transmission Cooler Bracket Contacting Condenser

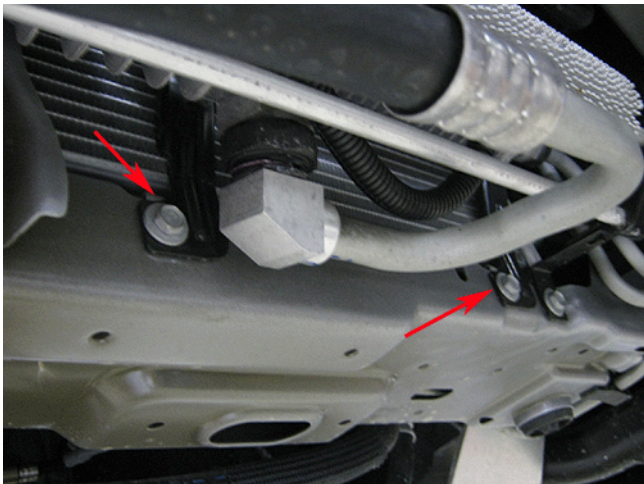
Models: 2012-2013 Chevrolet Impala (Police Vehicle)
Equipped with 9C1 or 9C3

Condition/Concern

Some customers may comment that the A/C blows warm or is inoperative.

This may be caused by the transmission oil cooler bracket contacting the A/C condenser and rubbing through, resulting in a refrigerant leak.

Recommendation/Instructions



Replace the condenser and adjust the automatic transmission oil cooler brackets (reposition at locations shown and/or install 1/8" shims) for clearance away from the A/C condenser. Refer to Air Conditioning Condenser Replacement in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
4480028*	Adjust Automatic Transmission Cooler Brackets	0.5 hr
4416048	Air Conditioning Condenser Replacement	2.5 hrs**

* This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.

** This includes time to adjust/reposition the automatic transmission cooler brackets.

occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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