



Service Bulletin

PRELIMINARY INFORMATION

Subject: Accessory Remote Start Does Not Work with OnStar Remote Link Phone Application

Models: 2011-2012 Buick Lucerne
2011-2014 Buick Enclave
2011-2014 Cadillac CTS Sedan
2011-2013 Chevrolet Avalanche
2011-2014 Chevrolet Camaro, Silverado Models, Suburban, Tahoe
2011-2014 GMC Acadia, Sierra Models, Yukon Models

This PI is being revised to add the 2013-2014 model years and update the Recommendation/Instructions. Please discard PI0360A.

Condition/Concern

Some customers may comment that the accessory remote start will not work with the OnStar® Remote Link phone application.

The vehicle information contained in the OnStar database does not reflect information added to a vehicle after it was produced at the assembly plant.

Recommendation/Instructions

Do not replace any components of the remote start accessory or the BCM. The OnStar Remote Start phone app does not function with the GM Accessory Remote Start.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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