



NUMBER: 08-010-13

GROUP: Electrical

DATE: February 28, 2013

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SUBJECT:

Fluid Leak From Washer Reservoir (X44 Warranty Extension 5 Years/100,000 Miles (160,000 KMS))

OVERVIEW:

This bulletin involves inspecting and/or replacing the washer reservoir.

MODELS:

| | | |
|-----------|------|--------------------------------|
| 2010-2011 | (DJ) | Ram 2500 Pickup |
| 2011 | (DD) | Ram 3500 Cab Chassis |
| 2011 | (DP) | Ram 4500-5500 Cab Chassis |
| 2010-2011 | (DX) | Dodge Reg Cab Chassis (Mexico) |
| 2010-2011 | (D2) | Ram 3500 Pickup |

NOTE: This bulletin applies vehicles built before March 30, 2012 (MDH 0330XX) equipped with a Diesel engine (sales code ETJ).

SYMPTOM/CONDITION:

A customer may have a condition where fluid is leaking from the washer reservoir. On further inspection the technician may find cracks in the reservoir by the washer pump pocket.

NOTE: Always check VIP to verify if a vehicle is involved in a warranty extension. A vehicle involved in this Warranty Extension will display an (X44) Washer Reservoir leak message in VIP.

DIAGNOSIS:

If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

| Qty. | Part No. | Description |
|------|------------|---------------------------|
| 1 | 05182304AG | Washer Reservoir Assembly |

REPAIR PROCEDURE:

1. Inspect for cracks in the washer reservoir, near the washer pump area. If cracks are found replace the reservoir assembly.
2. Replace the Washer Reservoir assembly following TechCONNECT> Group 08 - Electrical> 8R - Windshield Washer> Reservoir, Windshield Washer> Removal/Installation> Diesel Engine.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

NOTE: Vehicles included in this Service Bulletin have a 5 Years/100,000 Miles (160,000 KMS) coverage warranty for this repair. See Warranty Bulletins; U.S. D-13-13, Canada SAB-2013-07 or International ID-13-07 for details associated with the extended warranty.

| Labor Operation No: | Description | Amount |
|---------------------|---------------------------------------|----------|
| 23-43-05-90 | Reservoir, Replace (0 - Introduction) | 0.5 Hrs. |

FAILURE CODE:

| | |
|----|----------------|
| ZZ | Service Action |
|----|----------------|