



NUMBER: 11-001-13

GROUP: Exhaust System

DATE: February 27, 2013

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SUBJECT:

Exhaust Tip Contacting Hitch Causing Buzz, Squeak Or Rattle (BSR)

OVERVIEW:

This bulletin involves replacing both left and right exhaust tips.

MODELS:

2013 (WK) Grand Cherokee

NOTE: This bulletin applies to SRT8 models only (sales code ESG) built between April 9, 2012 (MDH 0409XX) and August 6, 2012 (MDH 0806XX).

SYMPTOM/CONDITION:

The customer may experience a buzz, squeak or rattle (BSR) coming from the rear of the vehicle over bumps.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
2	05181770AB	Exhaust Tip

SPECIAL TOOLS/EQUIPMENT REQUIRED:

NPN	Torque Wrench
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REPAIR PROCEDURE:

1. Raise the vehicle on a suitable hoist. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 04- Vehicle Quick Reference> Hoisting> Standard Procedure> Hoisting.
2. Remove the right and left side exhaust tips (1) from the vehicle by loosening the bolt (2) on each of the exhaust clamps (Fig. 1).

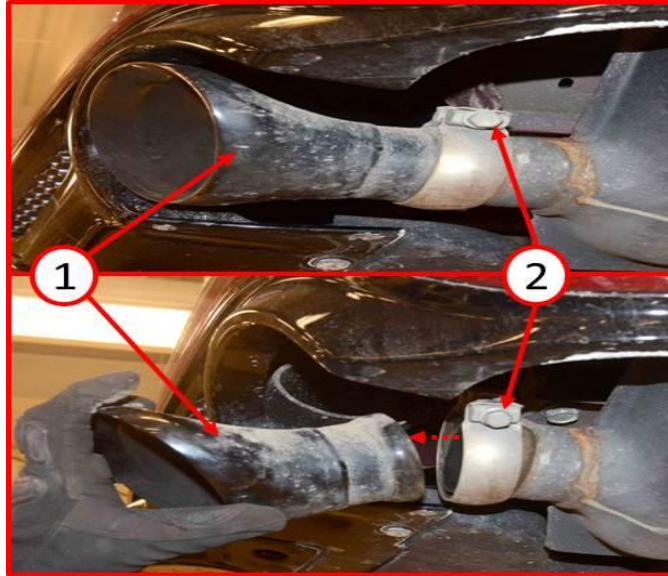


Fig. 1 Remove Old Exhaust Tips

- 1 - Old Exhaust Tip
 - 2 - Exhaust Clamp Bolt
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3. Install the new exhaust tip P/N 05181770AB (1) on the left and right side muffler outlets and snug the exhaust clamp bolts (2) so that the exhaust tip can still be adjusted (Fig. 2).
4. Center the exhaust tip (1) in the rear fascia opening and tighten the exhaust clamp bolt (2) using a torque wrench (3) to 22ft/lbs.(30NM)(Fig. 2).

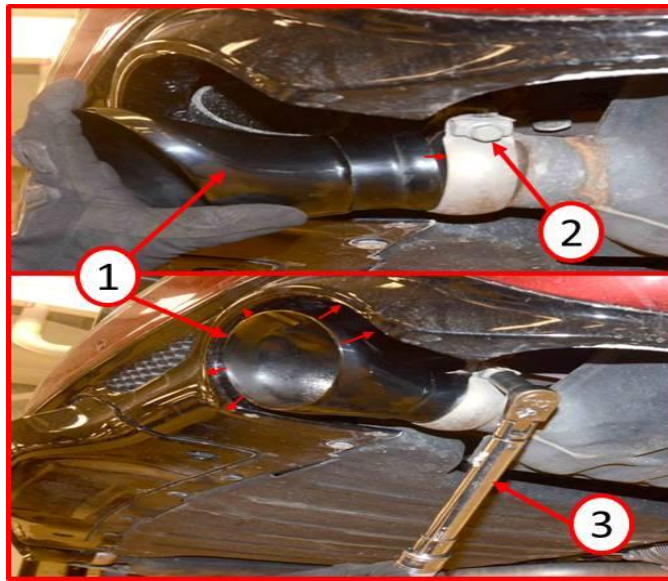


Fig. 2 Install New Exhaust Tips

- 1 - New Exhaust Tip
- 2 - Exhaust Clamp Bolt
- 3 - Torque Wrench

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
11-40-05-90	Tip, Exhaust - Replace (Left and Right) (0 - Introduction)	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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