



Countries:	CANADA, UNITED STATES	Document ID:	IK0800414
Availability:	ISIS, FleetISIS	Revision:	1
Major System:	ELECTRICAL SYSTEM	Created:	1/18/2013
Current Language:	English	Last Modified:	1/23/2013
Other Languages:	NONE	Author:	Chris Moody
Viewed:	206		

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Coding Information

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Title: Power Windows Stop Randomly

Applies To: ProStar

DESCRIPTION

Windows randomly stop moving. This issue is caused by the doorpod not receiving a message from BC in time. The doorpods then go to sleep for 1 to 5 seconds.

SYMPTOMS

- When the window stops moving the button may be pressed again and window operation will resume.
- Power locks may also be inoperative.

RESOLUTION

If you have a unit with the above condition, **DO NOT REPLACE THE BODY CONTROLLER OR THE DOOR PODS!!**

If the VIN requires AFC 13904 or 13905 an iApprove case file is not necessary for BC programming approval. Perform the AFC and the BC will be updated to version 170 or higher. Both 13904 and 13905 have labor operations for the BC programming.

If the VIN does not fall into either of the above AFC's, and the BC is below data version 170, you will need an iApprove case file to approve BC

programming. Clearly state in the description section of the case file the customer complaint.

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