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Coding Information

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Title: Cruise Control Drop Out

Applies To: Prostar

DESCRIPTION

This document is for troubleshooting cruise control that works, but will intermittently disengage.

SYMPTOMS

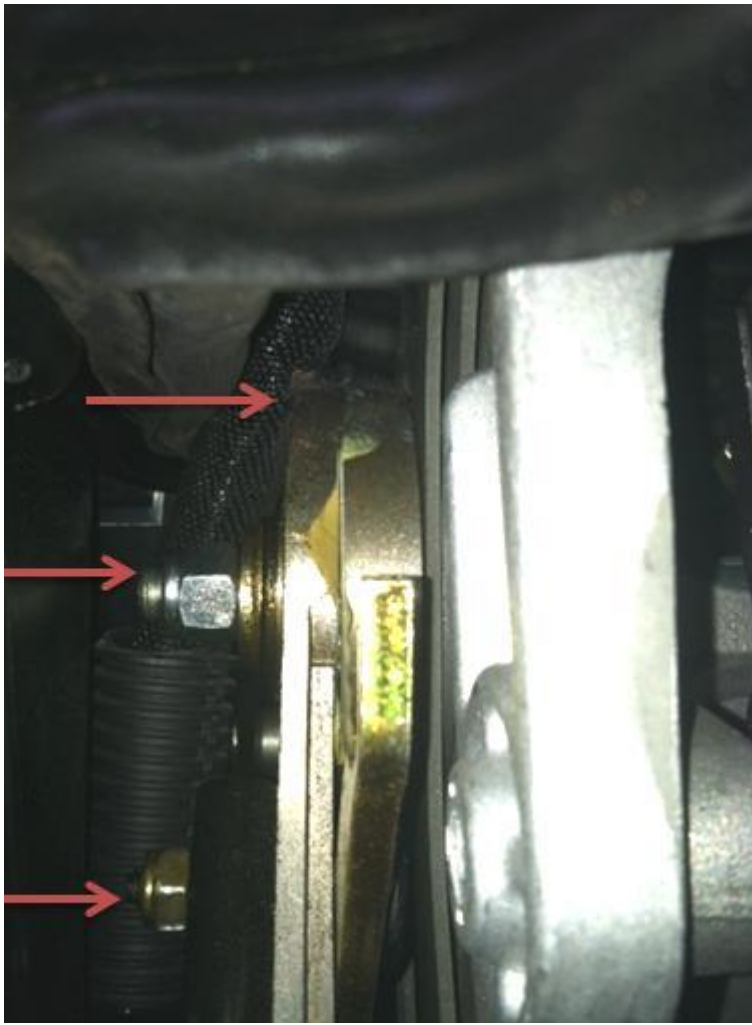
- Driver complains about cruise control randomly dropping off requiring the cruise resume switch to be pressed to resume cruise operation
- No fault codes

TROUBLESHOOTING

1. Check the wiring for the steering wheel switches by the steering column as shown below.

Repair the wiring as needed.





If the steering column harness inspection is ok, check for an open AFC and record the BC data version by connecting with DLB.

If the VIN requires AFC 13904 or 13905 an iApprove case file is not necessary for BC programming approval. Perform the AFC and the BC will be updated past version 169. Both 13904 and 13905 have labor operations for the BC programming.

If the VIN does not fall into either of the above AFC's, and the BC is below data version 169, you will need an iApprove case file to approve BC programming. Clearly state in the description section of the case file the customer complaint.

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