

Interference noise from speakers in vehicles with COM module (SA code B54) in combination with Premium sound (SA code C17)

Topic number	LI82.62-P-055846
Version	1
Design group	82.62 Loudspeakers, amplifiers, antennas
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Validity	smart ed 451.390 / 451.490 / 451.392 / 451.492 Vehicles with COM module (SA code B54) in combination with the Premium sound system (SA code C17)
Reason for change	
Reason for block	

Complaint:

Interference noise (GSM chuggle) from speakers (particularly rear, right speaker).

Cause:

The internal antenna in the COM module, or the COM module itself is installed too close to the Premium sound system's sound amplifier.

Attachments	
File	Designation
Memo.mp3	Interference noise appears after approx. 7 seconds

Remedy:

A remedy with a separate antenna is currently in preparation.

As soon as the remedy is approved, and the parts available for ordering, we will contact you.

The fault code "B156900 - The mobile phone backup antenna has a malfunction" can be ignored.

Symptoms
Communication/information / Entertainment / Audio / Speakers emit interference noise
Communication/information / Entertainment / Audio / Poor audio quality

Validity		
Vehicle	Engine	Transmission
451.390	*	*
451.490	*	*