



Service Bulletin

PRELIMINARY INFORMATION

Subject: Unable to Make a Call Using Phone Icon on Radio

Models: 2013 Chevrolet Sonic, Spark, Trax
Equipped with Radio RPOs UH7, UMT or UM7

This PI is being revised to add the Trax model and radio RPOs UMT and UM7. Please discard PI0953A.

Condition/Concern

Some customers may comment that calls cannot be made using the phone icon on the radio.

This may be caused by a software anomaly.

Recommendation/Instructions

An updated software calibration has been released to address this condition.

Reprogram the radio using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the SPS procedures in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810335	Radio Reprogramming with SPS	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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