



Service Bulletin

PRELIMINARY INFORMATION

Subject: Temperature Information for Driver and Passenger Heated Seat Cushion and Seat Back

Models: 2013 Cadillac ATS

Condition/Concern

Some customers may comment that the passenger heated seat cushion does not get as warm as the driver heated seat cushion. They may also comment that the passenger heated seat cushion will take longer to warm up.

Recommendation/Instructions

The passenger heated seat cushion **does not** get as warm as the driver heated seat cushion. This is due to the location of the passenger sensing system mat between the seat cushion heater and the seat cushion cover.

The passenger seat may take **longer** to heat up. This is normal system operation and no repairs are required.

The passenger seat cushion and seat back should achieve an **approximate** temperature of 17°F (9.5°C) **LESS** than the driver seat cushion and seat back when selecting the same temperature Settings.

A technician of a minimum of 150 lbs (68 kg) must sit in the seat or place something of similar weight on the seat for 9-10 minutes to achieve the necessary heat transfer before testing the surface temperature of the seat. Temperature measurements should be taken within **60 seconds** after the person has been removed from the seat.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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