



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Pulsating/Rotational Noise from Right Rear of Vehicle on Brake Apply

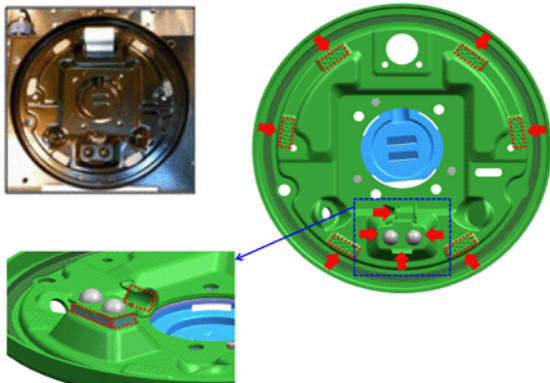
**Models:** 2012-2013 Chevrolet Cruze  
Equipped with Drum Brake (RPO J93)

*This PI replaces PIC5726. Please discard PIC5726.*

### Condition/Concern

Some customers may comment about a pulsating/rotational noise coming from the right rear of the vehicle during brake apply. This noise may be caused by an interaction from the cut between the brake drum and brake shoe.

### Recommendation/Instructions



The right rear brake drum and rear brake shoes need to be replaced including applying a high temperature grease, GMP/N 12345996 (in Canada, 10953501), or equivalent, on all the locations of the backing plate as shown in the illustration above.

**Note:** DO NOT replace the left rear drum and shoes as this noise condition only pertains to the right side.

### Parts Information

Part Number	Description	Qty
13435981*	Drum, Rear Brake	1
13381403	Shoe Kit, Rear Brake	1

\*The required rear drum, P/N 13435981, is restricted through the PQC. Please contact the PQC at 1-866-654-7654 to order the required rear drum restricted P/N 13435981 for (RPO J93). Dealers must order the brake shoe kit and grease called out in this PI.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
H9768*	Replacing Right Rear Drum and Shoe Kit Includes Greasing the Applied Position of Backing Plate	0.9 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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