



Service Bulletin

PRELIMINARY INFORMATION

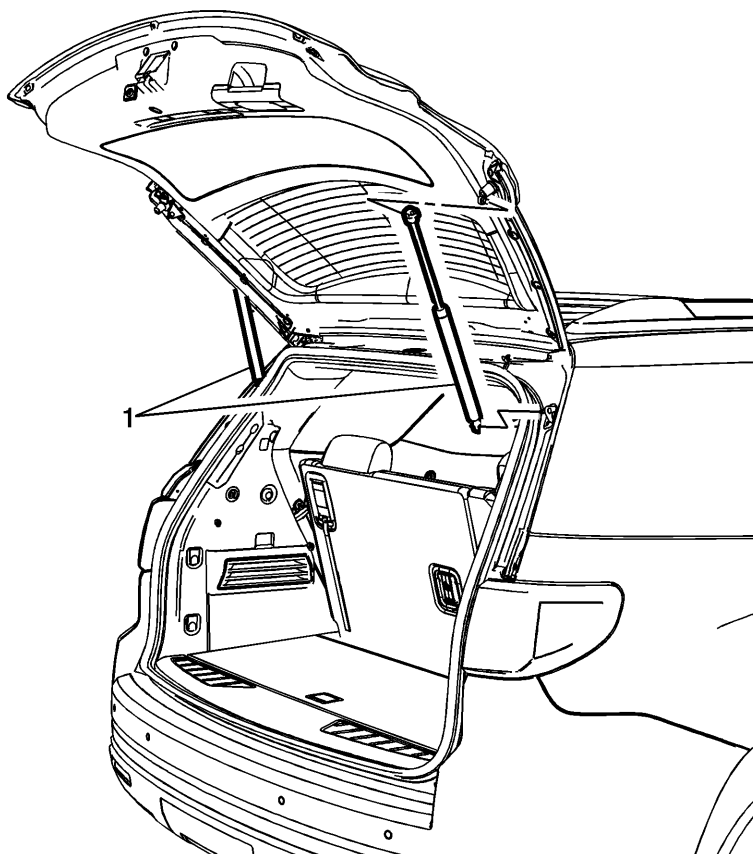
Subject: Revised Liftgate Strut Replacement Procedure

Models: 2008-2012 Buick Enclave
2009-2012 Chevrolet Traverse
2007-2012 GMC Acadia
2007-2010 Saturn OUTLOOK

Condition/Concern

GM engineering has determined that improved durability of the liftgate strut can be realized by installing the strut assembly with the rod side down. In this orientation, dust and dirt does not collect on the strut housing to rod seal, which can cause wear on the seal.

Recommendation/Instructions



When it is necessary to replace a liftgate strut, install the strut assembly with the strut body end attached to the body side of the vehicle and the rod side attached to the liftgate (1).

Important: This revised installation procedure applies to all vehicles even if the struts were installed in a different orientation from the factory.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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