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Product Quality and Service Support, Quality Compliance  
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To: All Toyota Dealers  
From: Toyota Customer Services

**Southeast Toyota Airbag Sensor Calibration Recall**  
**After Front Seat Modification**  
**\*\*\*\*\*FOR INFORMATIONAL PURPOSES ONLY\*\*\*\*\***

This communication pertains to a new Safety Recall being conducted by Southeast Toyota Distributors, LLC (SET). This is **NOT** a TMC or TMS recall. TMS is sending this communication for informational purposes in the event you are contacted by a customer covered by this recall.

**Background**

SET has initiated a Safety Recall on 3,235 vehicles equipped with accessory leather seat covers, seat heaters, or headrest DVD entertainment system. Vehicles involved are:

- Certain 2009-2010 Avalon, Highlander Hybrid, FJ Cruiser
- Certain 2009-2012 Camry, Camry Hybrid, Prius, 4Runner, RAV4, Tacoma
- Certain 2009-2013 Highlander, Venza
- Certain 2010-2012 Sequoia
- Certain 2010-2013 Corolla, Sienna, Tundra
- Certain 2012 Prius-V

SET has determined that the front passenger seat sensor calibration test may not have been conducted after the installation of various SET installed front seat accessories (leather seat covers, seat heaters or headrest DVD entertainment devices – none of which were supplied or approved by Toyota). If the passenger front seat sensors on vehicles that received one or more of these, SET accessories, are not properly calibrated, the occupant sensor system may not operate as designed. As a result, passenger airbag deployment or non-deployment could result in injury in the event of a crash.

Toyota owners with these SET installed accessories covered by this recall will be notified by SET to take their vehicle to a Toyota dealer to have the remedy performed.

SET is working on additional information and will be posting separate instructions on how to perform the remedy on TIS.