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Product Quality and Service Support, Quality Compliance
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Approved By: Bob Waltz

To: All Toyota Dealers
From: Product Support Division

**BRAUN Rampvan Recall
Toe Pan Panel Modification
*****FOR INFORMATIONAL PURPOSES ONLY*******

This communication pertains to a current Safety Recall being conducted by The Braun Corporation. This is **NOT** a Toyota recall. Toyota is sending this communication for informational purposes in the event you are contacted by a Braun Rampvan customer covered by this recall.

Background

The Braun Corporation (Braun) of Winamac, Indiana is a converter of vehicles for wheelchair access. Braun has initiated a Safety Recall on certain 2011 – 2013 Braun Rampvan mobility conversion vehicles. There are 732 vehicles covered by this recall. In these vehicles, Braun determined that the accelerator pedal may hitch the front plastic toe Pan causing unwanted acceleration. Braun Rampvan owners covered by this recall will be notified by Braun to take their vehicle to the mobility dealer where they purchased their vehicle for remedy. If this is not possible, the owner is instructed to contact Braun at 1-800-488-0359.

Although the Braun Rampvans were converted using 2011 – 2013 model year Toyota Sienna vehicles, the modifications made by Braun are the subject of this recall. In the event your dealership is contacted by a customer that is covered by this recall, please assist them by providing the following resources and directing them to the nearest authorized mobility dealer:

The Braun Corporation:

Toll-Free #: 1-800-488-0359
8:00 am - 8:00 pm Eastern time, Monday - Saturday
Website: www.braunlift.com
(For an authorized dealer locator)