

<b>Subject</b> <b>Unintended Airbag Deployment or Other SRS Performance Concerns</b>		<b>Market</b> <b>USA</b>
<b>Service Category</b> Vehicle Interior	<b>Section</b> Supplemental Restraint Systems	
<b>Applicability</b> All Toyota vehicles equipped w/airbags		

**APPLICABLE VEHICLES**

2001-2013	Highlander	1990-1995	MR2
2001-2013	Prius	2000-2013	Tundra
1998-2013	Sienna	1998-2003, 2012-2013	RAV4 EV
1993-1998	T100	1990-2011, 2013	Land Cruiser
1990-1995	Truck	2001-2013	Sequoia
1995-2013	Avalon	2009-2013	Venza
2004-2013	Yaris	1995-2013	Tacoma
1990-2013	Corolla	2007-2013	FJ Cruiser
1990-2013	Camry	1990-1998	Supra
2003-2013	Matrix	2013	Avalon HV
1991-1999	Paseo	1990-1999	Tercel
2012-2013	Prius V	2000-2005	Echo
1996-2013	RAV4	2000-2005	MR2 Spyder
2010, 2012-2013	Prius PHV	1990-2005	Celica
1990-1997	Previa	2012-2013	Prius C
1999-2008, 2010	Solara	2006-2013	Highlander HV
2007-2013	Camry HV		

**CONDITION**

Toyota vehicles are equipped with Supplemental Restraint Systems (SRS), including various airbags and in some models, seat belt pre-tensioners, to help reduce the risk of injury in a collision. If a customer expresses any concerns that the SRS airbags or pre-tensioner devices did not perform as expected (including an unintended deployment event), please follow the steps in the recommendations section below.

**RECOMMENDATIONS**

1. Open a Repair Order for any vehicle with an SRS performance concern.
2. Record specific details from the customer on the operating conditions when the concern occurred in the Repair Order.
3. Perform a Techstream HealthCheck and record any stored Diagnostic Trouble Codes.
4. Open a Technical Assistance case (TAS) with all relevant details and call for diagnostic support.

**LINK REFERENCES**

This Tech Tip does not contain any link references.

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