

Subject

Seat Heaters Will Not Turn Off

Market

USA

Service Category

Vehicle Interior

Section

Seat

Applicability

2013 Avalon & Avalon HV

APPLICABLE VEHICLES

2013

Avalon

2013

Avalon HV

CONDITION

- Some vehicles may exhibit a seat heater "ON" condition when the switch is in the "OFF" position.
- This Tech Tip does not apply to Limited models.

RECOMMENDATIONS

- This issue is currently under investigation.
- If the seat heater is unable to be turned off with the switch in the "OFF" position, please contact Technical Assistance (TAS) to submit details on any vehicle identified matching the condition described in this document **prior to repair**.
- If you are attempting to contact TAS on a weekend or TMS holiday, continue with diagnosis and submit the requested information on the next available work day. Retain all replaced parts and technician notes for possible review with TMS TAS Product Engineer.
- When contacting TAS, use the following case coding to ensure it is directed to the Electrical group:
 - Vehicle Interior + Seat + Seat Heater + Abnormal Operation

LINK REFERENCES

This Tech Tip does not contain any link references.