

# Audio Distortion

**Service Category** Audio/Visual/Telematics

**Section** Audio/Video

**Market** USA

Toyota Supports  
ASE Certification 

## Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2010 – 2012	Tacoma	Body Type(s): Access Cab VDS(s): TU4CN, TU4GN, TX4CN, TX4GN, UU4EN, UX4EN

## Introduction

Some 2010 – 2012 model year Tacoma vehicles with Access Cab may exhibit audio distortion, particularly with music containing heavy bass, at higher volume levels, or with Fade set to Rear. An updated radio assembly is now available to address this condition.

## Parts Information

FACEPLATE ID	COLOR	PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
A518A8	Silver	86120-04200	86120-04190	Receiver Assy, Radio	1
A518B3	Black	86120-04260	86120-04230		1

## Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
AU1300	R & R Radio Assembly	0.5	86120-04200 86120-04260	78	74

### APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

## Audio Distortion

### Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
Plastic Pry Tool Set*	<a href="#">00002-06000-01</a>	1

\* Essential SST.

#### NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

### Repair Procedure

- Confirm that audio distortion is present on the customer vehicle.
  - Set Volume = 55, Fade = R4.
  - Select music with heavy bass from any input source.
- Confirm that the radio faceplate ID matches one of those listed below.

FACEPLATE ID	COLOR	NEW PART NUMBER
A518A8	Silver	86120-04190
A518B3	Black	86120-04230

- Order a replacement radio through the applicable radio exchange program per the Toyota Warranty Policy and Procedures, ["Policy 4.13: Audio Systems Warranty"](#).
- Remove the original radio assembly.

Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

- [2010](#) / [2011](#) / [2012](#) Tacoma:  
*Audio/Visual/Telematics – Audio/Video – "Audio/Visual: Radio Receiver: Removal"*

- Install the updated radio assembly.

Refer to TIS, applicable model and model year Repair Manual:

- [2010](#) / [2011](#) / [2012](#) Tacoma:  
*Audio/Visual/Telematics – Audio/Video – "Audio/Visual: Radio Receiver: Installation"*

- Confirm that audio distortion has been eliminated.