

Subject

2013 GS350 No Start - Low Battery

Market

USA

Service Category

Power Source/Network

Section

Battery/Charging

Applicability

2013 Lexus GS350

APPLICABLE VEHICLES

2013

GS350

CONDITION

Vehicle will not start due to low battery.

RECOMMENDATIONS

This issue is currently under investigation. If you find a vehicle that meets the following criteria below, DO NOT attempt to repair. Contact TAS for further diagnostic instructions:

1. Multiple repair attempts preferable (Battery charge / replacement, Alternator replacement)
2. Do not create a TAS case when there is abnormal usage by customer
3. Do not create a TAS case where a clear reason for the low battery can be identified; (i.e. left lights on, left door open, key kept in vehicle etc.)
4. No aftermarket accessories

When creating the TAS case, please use the following coding:

Power Source/Network -> Battery/Charging -> Unknown -> Starting-No Start

If you are attempting to contact TAS on a weekend or TMS holiday, continue with diagnosis and submit the requested information on the next available work day. Retain all replaced parts and technician notes for possible review with TMS TAS Product Engineer.

LINK REFERENCES

This Tech Tip does not contain any link references.