

Wayne Hutchinson / TMS Toyota Customer Services
Product Quality and Service Support, Quality Compliance
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Approved By: Bob Waltz

To: All Toyota Dealers
From: Product Support Division

UPDATE: Continuance of Hearing on Court Approval of Economic Loss Class Action Settlement
*******URGENT*******

The Federal Court in Orange County, California, today continued a Fairness Hearing regarding the proposed settlement of the consolidated Economic Loss Class Actions relating to claims of unintended acceleration. The new (continued) date for the Fairness Hearing is July 19, 2013. After the hearing on July 19th, TMS will provide further updates on the status and timing of the settlement.

Dealerships may notice media coverage of this Fairness Hearing Continuance and/or settlement parameters. Please note that the proposed settlement includes a Customer Support Program and Limited Service Campaign for the installation of Smart Stop Technology. However these programs **will not be administered or in effect** until the Court has approved the settlement. TMS will provide formal notification to its dealers after the Court's approval.

Customer Handling

The Court has instructed that all inquiries regarding the settlement be directed to a court-appointed administrator, Gilardi & Company. For more information, customers can visit the settlement website below or call **877-283-0507**. A copy of the settlement agreement is also available on the website; it includes a list of affected vehicles, a description of the settlement, and estimated dates and deadlines.

Economic Loss Class Action Settlement Website

www.ToyotaELsettlement.com

Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Cindy Knight (310) 468-2170 in Toyota Corporate Communications. (Please do not provide this number to customers. Please provide this contact to media associates only.)

Dealership associates who have any questions are requested to contact their District Service/Parts Manager.

Please review this update with your staff to ensure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.