S-SB-0024-13



Front Door Glass Run Deformed

Service Category	Vehicle Exterior			Scion Sunnorts
Section	Window/Glass	Market	USA	Scion Supports ASE Certification

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2012 – 2013	iQ	

Introduction

Some vehicles may exhibit a condition where the front door glass window run pulls out of the upper rear corner of the door frame or otherwise becomes deformed during operation of the window. A new front door glass run weatherstrip is now available to address this condition.



Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VIN shown below.

MODEL	PLANT	PRODUCTION CHANGE EFFECTIVE VIN
iQ	Takaoka	JTNJJXB0#DJ023428



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Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
671051	R & R Front Door Glass Run (One Side)	0.7	68141-74011 68151-74011 68141-74020 68151-74020	62	13

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

NOTE

Please order correct part based on door frame channel design (see Figures 1 and 2).

1. If vehicle is equipped with the early design door frame channel (Figure 1), use the table below.

PART N			οτν
PREVIOUS	NEW	PART NAME	QIT
68141-74011 68141-74020	68141-74021	Run, Front Door Glass, RH	1
68151-74011 68151-74020	68151-74021	Run, Front Door Glass, LH	1

Figure 1. Early Design - Extended Window Channel Edge



2. If vehicle is equipped with the late design door frame channel (Figure 2), use the table below.

PART N	UMBER	PART NAME	QTY
PREVIOUS	NEW	PART NAME	QIT
68141-74011	68141-74012	Run, Front Door Glass, RH	1
68151-74011	68151-74012	Run, Front Door Glass, LH	1

Figure 2. Late Design - Shorter Window Channel Edge





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Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
Plastic Pry Tool Set*	00002-06000-01	1

* Essential SST.

NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

Repair Procedure

- 1. Confirm window run is deformed or being pulled out of upper rear corner of door frame.
- 2. Confirm correct replacement part based on door frame channel design (see Parts Information).
- 3. Replace the door glass run.

Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

- 2012 iQ: Vehicle Exterior – Door/Hatch – "Door/Hatch: Front Door: <u>Disassembly</u> / <u>Reassembly</u>"
- 2013 iQ: Vehicle Exterior – Door/Hatch – "Door/Hatch: Front Door: Disassembly / Reassembly"
- 4. Confirm proper window operation.